Urgent Care

UCLA provides you, your loved ones and the communities we serve with the finest-quality, easily accessible urgent medical care when your primary care physician is unavailable.

- We offer hours of service that provide an alternative to emergency room visits when your primary care physician is unavailable.

- Your treatment records are readily available to your UCLA primary care physician for follow-up care.

- We refer you to UCLA specialty physicians when your symptoms indicate the need for a specialist.
• No appointment necessary
• Most insurance plans accepted
• Walk-ins and new patients welcome
• Pediatric and adult services available
• Regular evening and weekend hours
• Exemplary care by UCLA doctors
Urgent Care services offered

- Walk-in care
- X-rays
- Illnesses and injuries including but not limited to sprains, breaks, colds, influenza, ear infections, bladder and urinary tract infections
- Bites, burns, sunburns
- Casts, splints, laceration repair, suture removal
- Fever or flu-like symptoms
- Rash or other skin irritations
- Ear and eye irrigation, breathing treatments
- Travel health and immunizations
- Work injuries,* pre-employment exams and drug testing

*Work injuries services offered with prior authorization in writing from employer to seek treatment
Not all services are available at all urgent care locations. Additional site-specific services are available at each location.

Visit uclahealth.org/urgentcare for a full list of urgent care services available by location.

For urgent, non-emergency health issues during regular office hours, it is best to first call your primary care physician, whose practice can usually accommodate a same-day appointment.

When it is not life threatening and you need to see a physician during non-office hours, UCLA’s urgent care centers are your best option.

**What to bring**

Please have your medical information readily available, including a list of medications that you are currently taking. This information will help the doctor evaluate your health status. Please be sure to bring your insurance card and the name of your primary care physician, as well as photo identification such as a valid driver’s license or California ID.
UCLA Urgent Care Locations

Playa Marina Urgent Care

Monday – Friday: 9 am – 9 pm
Saturday – Sunday: 9 am – 6 pm

4560 Admiralty Way, Suite 100
Marina del Rey, CA 90292
Contact us: (310) 827-3700

Ample parking is available in the parking lot located next to our facility. Enter the second parking lot entrance just after the Marina Pharmacy on Admiralty Way.
Santa Monica Urgent Care

Monday – Friday: 9 am – 9 pm
Saturday – Sunday: 9 am – 6 pm

2424 Wilshire Blvd.
Santa Monica, CA 90403
Contact us: (310) 828-4530

Free parking is available in the parking lot just behind the building. Metered parking is also available on the front and side of the building.
Pediatric Urgent Care in Santa Monica

Monday – Friday: 5:30 pm – 9:30 pm

UCLA Medical Center, Santa Monica
1225 15th Street, Suite 2100
Santa Monica, CA 90404
Contact us: (310) 825-0867

Valet parking is available at UCLA Medical Center, Santa Monica. Parking also available at 1260 15th St. Medical Building and 1245 16th St. Medical Building. Metered street parking is also available.
Pediatric Urgent Care in Westwood

Saturday: 9 am – 3 pm

200 UCLA Medical Plaza, Suite 265
Los Angeles, CA 90095
Contact us: (310) 825-0867

Self-parking is available at UCLA Medical Plaza.
Woodland Hills Urgent Care

Monday – Friday: 8 am – 8 pm
Saturday – Sunday: 9 am – 6 pm

The Village at Westfield Topanga
6344 Topanga Canyon Blvd, Suite 2040
Woodland Hills, CA 91367
Contact us: (818) 610-0292

Self-parking and valet are available in The Village at Westfield Topanga parking lot.
Affiliated Urgent Care

Exer Urgent Care – Beverly Hills

9 am – 9 pm, seven days a week
*Closed Thanksgiving and Christmas; shortened hours on Christmas Eve and New Year’s Eve.*

239 S. La Cienega Blvd, Suite 100
Beverly Hills, CA 90211
Contact us: (310) 360-0960

This office is located near the intersection of La Cienega Blvd and Wilshire Blvd. Parking is available in the street level lot we share with Starbucks (we validate for the first hour and weekends are free), and metered and free street parking are available on surrounding neighborhood streets.
Exer Urgent Care – Calabasas

9 am – 9 pm, seven days a week
Closed Thanksgiving and Christmas; shortened hours on Christmas Eve and New Year’s Eve.

26777 Agoura Rd, Suite 4
Calabasas, CA 91302
Contact us: (818) 880-2225

This Exer clinic is located in the Summit shopping center, right off the Lost Hills Road exit from the 101 freeway. Free lot parking is always available.
Exer Urgent Care – Newbury Park

9 am – 9 pm, seven days a week
Closed Thanksgiving and Christmas; shortened hours on Christmas Eve and New Year’s Eve.

701 N Wendy Drive
Newbury Park, CA 91320
Contact us: (805) 375-4400

This office is located in the Conejo Gateway shopping center, right off the Wendy Drive exit from the 101 freeway. Free lot parking is always available.
Exer Urgent Care – Northridge

9 am – 9 pm, seven days a week
Closed Thanksgiving and Christmas; shortened hours on Christmas Eve and New Year’s Eve.

19346 Nordhoff Street
Northridge, CA 91324
Contact us: (818) 727-2040

This office is located in the Nordhoff Plaza shopping center on the southwest corner of Tampa Avenue and Nordhoff Street.
Fees, billing and insurance

• Our urgent care offices accept Medicare and many insurance plans. Any required co-payments and/or deductibles will be collected at the time of service.

• For patients with HMO insurance plans, please check with your health plan, primary care physician or assigned medical group to see if your visit is covered.

• If UCLA Medical Group is your assigned medical group, your visit will be covered.

• For patients with insurance plans not contracted with UCLA, who do not have insurance or who are from outside of the United States, payment is expected by cash, check or credit card at the time of service.
How is Urgent Care different from Emergency Care?

When you need to go to the Emergency Room:

If you have a serious condition including stroke, heart attack, severe bleeding, head injury or other major trauma, call 911. Do not take a chance with anything life-threatening. The ER is the best place for these and other critical conditions, including:

• Chest pain
• Difficulty breathing
• Severe bleeding, burns, pain or head trauma
• Loss of consciousness, shock, catatonic state
• Sudden loss of vision or blurred vision
• Compound fractures
• Poison ingestion, seizures, snake bites, shock

<table>
<thead>
<tr>
<th>Medical condition</th>
<th>Urgent Care</th>
<th>Emergency Room</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Non life-threatening</td>
<td>Life-threatening</td>
</tr>
<tr>
<td>On-site lab</td>
<td>Limited</td>
<td>Yes</td>
</tr>
<tr>
<td>On-site X-ray</td>
<td>Limited</td>
<td>Yes</td>
</tr>
<tr>
<td>Overnight stays</td>
<td>No</td>
<td>Yes</td>
</tr>
</tbody>
</table>
Emergency care

If you or a family member is experiencing a potential life-threatening emergency, CALL 911.

Following the arrival of the paramedics, you may request that they bring you or your family member to one of UCLA’s medical centers. However, the paramedics will assess your condition and determine which facility is best for you.
FastER

UCLA ERs offer fast-track service for minor injuries and illnesses. FastER strives to treat patients who meet qualifying criteria within 90 minutes or less. Please note, however, that visits to the ER generally cost more than those to a doctor’s office or an urgent care facility.

UCLA Medical Center, Santa Monica
1250 16th Street, Santa Monica, CA 90404
Hospital information: (424) 259-6000
Emergency department: (424) 259-8405
Emergency entrance: 1255 15th Street

Ronald Reagan UCLA Medical Center
757 Westwood Plaza, Los Angeles, CA 90095
Hospital information: (310) 825-9111
Emergency department: (310) 825-2111
Notes