

UCLA Medical Center, Santa Monica Tour Talking Points

Hospital Building Overview - Main Lobby Area

- Portions of the hospital damaged during the 1994 Northridge earthquake have been rebuilt in accordance with the latest California seismic safety requirements.
- Formerly two buildings on a single block, the new campus now spans several blocks.
- Designed by architect Robert A.M. Stern and CO Architects, the hospital echoes the Northern Italianate architecture of the original buildings on UCLA's Westwood campus.
- The new 510,000-square-foot hospital incorporates:
 - UCLA Medical Center, Santa Monica (formerly known as Santa Monica Hospital), founded in 1926 and acquired by the UC Regents in 1995
 - Los Angeles Orthopaedic Hospital, affiliated with UCLA Health System in 1998
 - Mattel Children's Unit for pediatric inpatient care
 - UCLA Rape Treatment Center
 - Nethercutt Emergency Center
- **The UCLA Rape Treatment Center** is a pioneer in the treatment of sexual-assault victims and its Stuart House facility specializes in the treatment of sexually abused children.
- **Nethercutt Emergency Center** serves almost 40,000 patients annually and is Santa Monica's only pediatric-certified ER. Equipped with an on-site 64-slice CT scanner that rapidly generates high-quality images using less radiation.
- Delivers 15,000 babies annually.
- Staffed by more than 2000 employees, 300 volunteers, and 500 care extenders. The medical staff consists of 1100 physicians representing virtually all medical and surgical specialties.
- State authorities called the hospital rebuild the "most complicated hospital building project in the state" because the hospital remained open throughout construction, and it will continue to operate during its final phase of construction.
- Phase 3: the Tower building has been demolished to make way for landscaped gardens and additional open space. The final piece of construction — the Grand Connection — will link the hospital's Central and Southwest Wings and includes a new ICU waiting room and a new chapel.

Main Lobby

- A porte-cochere entrance provides convenient drop off/discharge, and valet parking.
- Artwork here and throughout hospital is inspired by nature and reflects the local environment, instilling a sense of restoration, hope and healing. Most of the artists are local or have had some connection to UCLA.
- The beautiful light fixtures throughout the hospital were designed by Robert A.M. Stern in keeping with the Northern Italianate architecture of the building. Stern strove to create an almost hotel-like feeling because he believes that people appreciate a softer, friendlier place in which to receive treatment.
- The large painting behind the Info Desk is by Frederick Wight and is titled “Four Tall Palms.” For 20 years Wight served as curator of the UCLA Art Gallery, which is known today as the Hammer Museum at UCLA.

Main Galleria

- Through the windows you can catch a glimpse of the space where the **Tower** used to stand. It will be replaced by the Grand Connection and a healing garden, scheduled for completion in summer 2013.
- **Admissions Office** is located down this hallway.
- **Auditorium and Conference Center:** Outfitted with the latest technology that allows connections to operating and procedure rooms and the Westwood campus for videoconferencing. Medical experts from around the globe are able to conference-in for immediate consultations or demonstrations.
- **The Gift Shop** is managed and staffed by the UCLA Health System Auxiliary. The shop is operated by a small group of staff and volunteers on a daily basis. Funds raised enable the Auxiliary to support various programs including patient aid, grants for special projects, equipment and financial awards for medical, nursing and student volunteers.
- **Ortho display cases and Hallway:** This leads to the main entrance of the Orthopaedic Hospital, located off 15th Street. 2nd floor houses administrative offices, a waiting area and clinic. The clinic backs up to the general radiology facilities of the hospital minimizing patient transport for X-rays and CT scans. The 3rd floor houses faculty offices, and medical resident training space.
- **Historical Items:** The stained glass from the original hospital chapel has been preserved by our art curator and remains in storage.
- **Library:** The ground floor library is open to doctors and medical staff and is outfitted with wireless Internet access and computer workstations. The bookshelves display special collections of books, art and artifacts.

- **Harman Garden Plaza:** The 18,000-square-foot Harman Garden Plaza was designed for the enjoyment of patients, visitors and staff. Many of the bricks, pavers and benches here were purchased with funds going to support Partnership for Care, which helps fund compassionate care programs.
- **Cafeteria:** Features both indoor and outdoor seating areas. Patient meals are prepared in an additional kitchen on the basement level.

Upstairs

- **Patient Rooms:**
 - 266 patient rooms, most of which are private, afford abundant natural light and feature comfortable sleeper chairs for rooming in.
 - 26 pediatric beds
- **ICU:** (Located on 4th floor)
 - A new 22-bed adult and pediatric intensive care unit where the patient bed is in the middle of the room so patient can be treated easily from all sides (360 degrees).
 - ICU rooms are equipped with surgical and exam lights, and the gases necessary to do a minor procedure in the room without having to move the patient.
 - A high-tech, high-touch 16-bassinets neonatal intensive care unit.
- **Operating Rooms:** (Located on 3rd floor)
 - 16 state-of-the-art operating rooms, including six new and 10 existing ones, where all surgical and audio-visual equipment is suspended from the ceiling. Surgeons can access patient data, X-rays, etc. and send data out to other specialists. Videos can also be recorded for teaching purposes.
 - Conventional lights are turned off during an operation and a special green light is used to enhance visibility for the surgeon.
- **Interventional radiology and cardiac-catheterization labs, as well as pre- and post-anesthesia care units** (Located on 3rd floor, next to ORs).
 - There are 3 cath labs, and 7 pre- and post-op units. There is also a pre- and post-op area in the Southwest Wing, which opened in 2008.
 - The hospital was designed to encourage patients and staff to move horizontally, not vertically, thus minimizing the use of elevators and cutting down on critical patient transfer time.
- **New Medical Office Building:** Located at 1223 16th Street, the three-story, 50,000-square-foot medical building was designed by Michael W. Folonis Architects in Santa Monica, and built by private developer Nautilus Group Inc in partnership with UCLA Health System. It features eight operating rooms, radiation oncology, an outpatient pharmacy and clinical offices for the UCLA Department of Medicine. The building has won several awards for its green design elements and innovative features, including the West Coast's first fully automated parking garage.

Filler (when not pointing out a specific area)

UCLA Health's hospitals rank among the Top 5 hospitals in the nation and, for over 20 consecutive years, as the best in the western United States, according to *U.S. News and World Report's* "America's Best Hospital Honor Roll."