

**STANDARD**

The following security software must be installed:

- 1) An enterprise-supported and approved Endpoint Detection and Response (EDR) client must be installed on servers, workstations, and laptops that connect to a UCLA Health Sciences Enterprise Network.
- 2) Where system requirements do not support installation of an EDR client, alternate controls must be approved through the Exceptions process.

**EXCEPTIONS**

- 1) Exceptions may be granted by the Chief Information Security Officer.
- 2) All exceptions must be documented.

**QUESTIONS**

- 1) If you have questions on how to install the security software, please contact Customer Care at 310-267-**CARE** (2273).
- 2) If you have questions on the functionality of the security software or want to request an exception, please contact IT Security ([ITSecurityAll@mednet.ucla.edu](mailto:ITSecurityAll@mednet.ucla.edu)).
- 3) If you have questions about this Standard, please contact the Office of Compliance Services – Information Security ([InfoSecAll@mednet.ucla.edu](mailto:InfoSecAll@mednet.ucla.edu)).

**REFERENCES**

HS Policy No. 9457, “*Minimum Security Standards*”

**CONTACT**

Chief Compliance Security Officer, Office of Compliance Services

**REVISION HISTORY**

Created Date: May 18, 2019

Revised: February 6, 2020