

This message applies to all UCLA Health faculty, staff, trainees, students and volunteers in the UCLA Hospital and Clinic System and the DGSOM.

Dear Colleagues:

I am pleased to announce that Ronald Reagan UCLA Medical Center was one of only 14 academic medical centers (from 100 academic medical centers across the country) in the 2020 Vizient Quality and Accountability Scorecard) to achieve Best Performer Status and a five star ranking. Ronald Reagan UCLA Medical Center was in the top 13 and Santa Monica UCLA Medical Center was in the top 20.

The Quality and Accountability Scorecard assesses a hospital's performance in six areas: safety, mortality, clinical effectiveness, efficiency, patient centeredness and equity. Regularly reviewing and analyzing clinical data in each of these areas helps us to measure our success and progress toward providing high-quality and safe care to our patients.

I want to thank our entire team for the work in improving patient safety and quality outcomes. Special thanks to our clinical care teams, Quality Officers and Chief Medical and Quality Officer, Dr. Robert Cherry for leading these efforts on our MOVERS dashboard.

I also want to thank all of you for your exceptional commitment to excellence in providing patient-centered care, especially during the pandemic when we have had to overcome new challenges. Despite the changes to many policies and procedures, you have kept patient safety and quality at the forefront of what we do. Thank you and congratulations!

Sincerely,

Johnese Spisso, MPA

President, UCLA Health

CEO, UCLA Hospital System