

Day One: It Begins with **U**

UCLA Health New Employee Orientation Program

8:00am – 4:30pm

Compassion | Respect | Excellence | Discovery | Integrity | Teamwork

TIME	TOPIC/UCLA VALUE	PRESENTERS
8:00 – 8:20am	Welcome and UCLA Introduction <i>UCLA Value: Excellence</i>	BRITE Training Team
8:20 – 9:00am	Getting to Know U <i>UCLA Value: Discovery</i>	BRITE Training Team
9:00 – 10:00am	Creating a World-Class Patient Experience <i>UCLA Value: Compassion</i>	Kristin DiMarco Irene Ramirez Shola Richards
10:00 – 10:15am	BREAK	
10:15 – 10:30am	U Can Save a Life: Blood Donation Program <i>UCLA Value: Teamwork</i>	Matthew Hoffman Danielle Dondanville
10:30 – 11:00am	HIPAA, Compliance and Organizational Ethics <i>UCLA Value: Integrity</i>	Marti Arvin Bob Gross Julian Dakkak Ann Chang
11:00 – 11:20am	Introduction to Customer Care Support <i>UCLA Value: Discovery</i>	Audrey Sampson Paulette Jackson
11:20 – 11:40am	Keeping U Safe in the Workplace <i>UCLA Value: Respect</i>	George Ramirez Mary Mathis-Hargett Shawnquinta Anderson
11:40 – 12:00pm	Morning Wrap-up	BRITE Training Team
12:00 – 1:00pm	LUNCH	Union reps, Fidelity Rep
1:00 – 1:30pm	Voice of the Patient <i>UCLA Value: Compassion</i>	Patient Advocate
1:30 – 2:00pm	Environment of Care <i>UCLA Value: Integrity</i>	Erik Eggins Jennifer Mempin Justin Sabo
2:00 – 2:15pm	UCLA Health Emergency Preparedness <i>UCLA Value: Teamwork</i>	Kurt Kainsinger Sabrina Adelaine Jennifer Wanner
2:15 – 2:30pm	BREAK	
2:30 – 3:00pm	The Day One Challenge: Review <i>UCLA Value: Excellence</i>	BRITE Training Team
3:00 – 3:30pm	Welcome Aboard! Your New Hire Packet <i>UCLA Value: Respect</i>	HR Workforce Team Onboarding Team
3:30 – 3:45pm	“U” are the Patient Experience <i>UCLA Value: Compassion</i>	BRITE Training Team
3:45 – 4:30pm	The Benefits of Belonging (UC Insurance Plans) <i>UCLA Value: Discovery</i>	Ragini Gill Yvonne Gandara Terrilean Hicks

PLEASE NOTE:

- Per Diem staff attend class from 8:00am – 3:45pm **ONLY**
- Staff eligible for benefits attend class from 8:00am – 4:30pm