

International Services Consulting Programs

UCLA Health is among the most comprehensive and technologically advanced health care systems in the world, providing an extraordinary opportunity for the advancement of medicine and improving patient care.

As a leading US academic medical center with a vast experience in hospital management, clinical services and faculty expertise, UCLA Health has the unique ability to advise on international projects and opportunities. Through cross-sector partnerships, UCLA Health can assist organizations in optimizing their operational performance and introducing new cutting-edge treatments, delivering better value for patients in a culturally sensitive manner.



Advisory services available through UCLA Health include:

Health System Planning Program

Program highlights:

- Feasibility studies
- Strategic and business plans
- Governance and leadership development
- Medical staff planning
- Nursing leadership and governance models
- Finance and revenue management
- Human resources planning
- Infrastructure design
- Accreditation
- Technology and innovation Centers of Excellence

Operations Management Program

Program highlights:

- Resource allocation and budgeting
- Clinical service line management
- Talent acquisition
- Materials management
- Facilities
- Nursing specialization
- Critical care and transportation
- Disaster preparedness
- Developing organizational strategies and policies

Quality & Patient Safety Program

Program highlights:

- Analytics and reporting
- Peer review process
- Pharmacy management
- Antimicrobial stewardship
- Infection control
- Continuous performance improvement
- Injury prevention
- Joint seminars
- Research best practices

Contact

For more information about our International Services Consulting Programs, visit uclahealth.org/international-services or e-mail us at: internationaldevelopment@mednet.ucla.edu

Project: Partnership between UCLA Health and R&F Properties



Background

On Nov. 2nd 2016, UCLA Health signed an agreement to advise R & F Properties in the development of a new, state-of-the-art, Western-style hospital in Guangzhou, China. This project focuses on bringing clinical excellence, superb patient experience, technology, and access to the region.

The agreement between UCLA Health and R&F Properties, one of the leading property developers in mainland China, was signed in Guangzhou in a ceremony attended by Chinese and U.S. dignitaries, including U.S. Ambassador Max Baucus and Consul General Charles Bennett, and R&F Properties Chairman Zhang Li and Senior Vice President Simon Zhuang.

Highlights of Partnership

UCLA Health will serve as an international consultant for the development of a new Western-style hospital and health system in China. The hospital is independently owned and operated by R&F Properties.

- Agreement marks UCLA Health's first significant venture into international hospital consulting that engages faculty and staff.
- With a planned ground area of 40,000 square meters, the hospital aims to provide world-class medical service to the region by operating in accordance with the standards of the Joint Commission International (JCI).
- The Western-style hospital will be a first for Guangzhou, which is one of the largest cities in China.

Hospital Facts & Figures (Expected to open 2021)

- A 250-bed, 15 floor, secondary and tertiary level hospital
- Building size: 85,000 square meters
- Location: Panyu District, 30 minutes from Guangzhou City Center
- Five Centers of Excellence: Cancer Care, Cardiology/Cardiovascular, Gastroenterology, Musculoskeletal, Geriatrics

What we have achieved

- Over the past two years, more than 136 UCLA experts have been involved in the design and planning of this hospital.
- UCLA Health planning, design and construction experts have advised on architectural planning to ensure effective patient flow inside hospital.
- UCLA Health Human resources has been advising on talent acquisition.

UCLA Health's Role | Academic Affiliation and Advisory

- Develop health system strategy
- Develop service line programming
 - Provide standard department policies, job descriptions, and program differentiators
 - Develop quality assurance metrics

- Provide educational offerings
 - Conferences and congresses
 - Continuing Medical Education
 - In service education & training sessions
 - Development of sub-specialty education programs
 - Grand Rounds
- Guide governance structures
- Conduct site visits
 - Clinician and administrative training and education
 - In person audits to ensure adherence to UCLA Health quality standards
- Support implementation & assessment according to performance standards for:
 - Clinical Services
 - General Services
 - Nursing Department
 - Infection Control
 - Quality Management
- Provide physician and administrative mentorship
- Develop pipeline for research

UCLA Departments Involved

Medicine, Nursing Operations, Surgery/ Operative Services, Anesthesiology, Imaging, Rehabilitation, Pharmacy, Clinical Engineering, Operations, IT, Faculty Practice Group, Marketing, HR, Architecture, Facilities, Material Management, Quality, Environmental Services, Food Services