#Q##: One of four (1-4) Quarters within a single year (as expressed by the last two digits of the year)

2CW: 2 Central Wing Neonatal Intensive Care Unit

2MN: 2 Merle Norman Pavilion Perinatal Unit

3NW: 3 North Wing Orthopaedic Unit

4CW: 4 Central Wing ICU

4MN: 4 Merle Norman Pavilion Medical/Surgical Unit

4NW: 4 North Wing Medical/Surgical Unit

4SW: 4 South Wing Oncology Unit

5MN: 5 Merle Norman Pavilion Intermediate Care Unit or Step-Down Unit

5NW: 5 North Wing Geriatric Unit

6NW: 6 North Wing Pediatric Unit

AACN: American Association of Critical-Care Nurses

ABCDE Bundle: Awakening and Breathing trial Coordination, Delirium assessment and management, and early Exercise and progressive mobility

ACNL: Association of California Nurse Leaders

ACO: Accountable Care Organization

ACP: Administrative Care Partner is Certified Nurse Assistant with “clerical” duties

ACPH: Advanced Care Planning with the Homeless

ADN: Associate Degree in Nursing

ANI: Administrative Nurse I or Lead Nurse provides 50% or more direct patient care and charge nurse responsibilities.

ANII: Administrative Nurse II with 50% or more nurse administrative job roles and/or including clinical education to the unit.

AHPC: Allied Health Professional Committee

ANA: American Nurses Association
AOC: Administrators-on-call

AONE: American Organization of Nurse Executives

AORN: Association of Perioperative Registered Nurses

APN: Advanced Practice Nurse

App: A mobile application

APRN: Advanced Practice Registered Nurse

ASC: Ambulatory Surgery Center

AVS: After Visit Summary – individualized instructions given to patients upon discharge

AWHONN: Association of Women’s Health, Obstetric, and Neonatal Nurses

BBC: Birth and Beyond California training curriculum

BCMA: Bar-code medication administration

BCPS: Board Certified Pharmacotherapy Specialist

BFHI: Baby Friendly Hospital Initiative

BLS: Basic Life Support

BPH: benign prostatic hypertrophy

BRITE: Begin Right Through Instruction and Through Education. A team of Human Resources training professionals who provide courses for staff on communication in challenging scenarios, team dynamics, and customer service-based care.

BRN: California Board of Registered Nursing

BSN: Bachelor of Science in Nursing degree

BS: Bachelor of Science degree

CAM-ICU: confusion assessment method for the intensive care unit, an evidence-based guideline for screening, diagnosis, and management of delirium in 4ICU.

CareConnect: UCLA’s electronic health record program that includes: computerized provider order entry, documentation, and patient portal (MyUCLA Health). The system integrates functions of approximately 65 software applications into a single system accessible across the health system and is available around-the-clock to clinical faculty and staff members.
Cath lab: Cardiac catheterization lab where cardiac procedures are performed

CAUTI: Catheter associated urinary tract infection

CBC: Code Blue Committee

CBL: Community Based Learning program

CCCC: Coalition for Compassionate Care of California

CCI: Competency and Credentialing Institute

CCL: Center for Creative Leadership, a top-ranked global provider of leadership development training

CCRN: Critical Care Registered Nurse

CCP: Clinical Care Partner is a Certified Nurse Assistant with “patient care” duties

CDC: Centers for Disease Control and Prevention

CE: Clinical Educator

CEO: Chief Executive Officer

CF: Compassion Fatigue (NK1EO)

CF: Cystic Fibrosis (SE1EO)

CFO: Chief Financial Officer

CHCM: Creative Healthcare Management; the outside experts that provide guidance for RBC implementation

CHG: Chlorhexidine gluconate

C-I-CARE: is the acronym for Connect, Introduce, Communicate, Ask and Anticipate, Respond, Exit courteously with an Explanation of what will happen next. This pneumonic represents the organization’s communication standard that begins and sustains a therapeutic relationship between each patient and their direct care providers.

CLABSI: Central line-associated blood stream infection

CM: Case Manager

CMO: Chief Medical Officer

CMS: Center for Medicare and Medicaid Services
CNA: California Nurses Association is the nursing union governing body

CNE: Chief Nursing Executive

CNI: Clinical Nurse I, nurse residents

CNII: Clinical Nurse II, experienced nurse

CNIII: Clinical Nurse III, recognition of clinical expertise through a written portfolio and oral presentation as part of the professional development clinical ladder

CNIO: Health Management Academy’s Chief Nursing Informatics Officer program

CNL: Clinical Nurse Leader

CNO: Chief Nursing Officer

CNOR: Certified Nurse of the Operating Room

CNM: Certified Nurse Midwives

CNS: Clinical Nurse Specialist

Code Gray: Event where patients or families are aggressive verbally or physically toward staff members that requires intervention by SMUCLA security officers after a period of escalation

Code Orange: Spills of chemotherapy agents

Code Sepsis: An overhead page in the ED to alert the team to the presence of a patient with probable sepsis

CPC: Clinical Practice Council. The primary purpose of the CPC is to foster exemplary patient care through the development, review and dissemination of clinical nursing policies, standards, and guidelines and to insure they are based on the latest research and evidence. The CPC includes nursing leadership (advanced practice nurses) as mentors and clinical nurses that oversee and implement EBP clinical policies and guidelines.

CPHQ: Certified Professional in Healthcare Quality

CPNP/PMHNP: Certified Pediatric Nurse Practitioner/ Psychiatric Mental Health Nurse Practitioner

CPOE: Computerized Physician Order Entry

CPR: Cardiopulmonary Resuscitation

CRE: Carbapenem resistant enterbacteriaceae

CRNA: Certified Registered Nurse Anesthetist
CT: Computed Tomography scan

CVC: Central Venous Catheter

DAISY: Diseases Attacking the Immune System

DHS: California Department of Health Services

DNP: Doctor of Nursing Practice

DNSc: Doctor of Nursing Science Candidate

DNR/DNI: Do Not Resuscitate/Do Not Intubate

DON: Director of Nursing

DSRIP: Delivery System Reform Incentive Payments program

DTTCP: Daltrey/Townshend Teen & Young Adult Cancer Program

DVT: Deep Vein Thrombosis

EBP: Evidence-based nursing practice

EBP FOCUS-PDCA: Performance Improvement Methodology: Evidence-based Practice, Find a process to improve, Organize a team, Clarify the current knowledge of process, Understand causes, Select a strategy – Plan, Do, Check, Act

ECC: Environment of Care Committee

ECMO: Extracorporeal membrane oxygenation

ED: Emergency Department

EKG: Electrocardiogram

EHR: Electronic Health Record

EMB: Executive Medical Board

EMC: Executive Medical Committee

EMT: Emergency Medical Technician

ENRICH: Educating Nurses about Reproductive Issues in Cancer Healthcare

EOB: Executive Oversight Board
EOC: Environment of Care committee

EOL: end-of-life

EPP or EPPC: Exemplary Professional Practice council

Essentris: Ronald Reagan UCLA Medical Center’s previous electronic nursing documentation system

ETO: Ethylene Oxide

EVR: UCLA Health’s online Event Reporting system is an important tool used to improve patient safety, quality of care, and other processes in UCLA Health by: communicating risks, occurrences, and adverse events related to patients, visitors, and staff.

EVS: Environmental services

FAAN: Fellow of the American Academy of Nursing

FDA: Food and Drug Administration

FIAN: FoodFirst Information and Action Network

FMEA: Failure mode and effects analysis

FNAP: Forum of Nurses in Advanced Practice

FOCUS-PDCA: Performance Improvement Methodology: Find a process to improve, Organize a team, Clarify the current knowledge of process, Understand causes, Select a strategy – Plan, Do, Check, Act

FTE: Full Time Employee

GI: Gastrointestinal

GNP: Geriatric Nurse Practitioner

HAC: hospital-acquired condition

HAI: hospital-acquired infection

HAPU: hospital-acquired pressure ulcer

HCAHPS: Hospital Consumer Assessment of Healthcare Provider and Systems provides benchmarks for patient satisfaction

HMIS: Homeless Management Information System

HPPD: Hours per Patient Day
HR: Human Resources

HVBP: Hospital Value-based Purchasing

HWE: Healthy Work Environment

ICU: Intensive Care Unit

IDR: Interdisciplinary Round

IMPACT-ICU: Integrating Multidisciplinary Palliative Care into the ICUs across UC Health; project is funded by the Center for Health Quality and Innovation Quality Enterprise Risk Management (CHQIQRERM)

INS: Infusion Nurses Society

Intermediate Care Unit: 5MN; 5 Merle Norman Pavilion; also known as the Step-Down Unit

IPC: Interdisciplinary Practice Committee

IPG: IV Practice Group

IR: Interventional Radiology

IRB: Institutional Review Board

ISMP: Institute for Safe Medication Practice

ISS: UCLA Health Information Services and Solutions department/Information Support Services

IT: Information Technology

IV: Intravenous or intravenous catheter

JBI: Joanna Briggs Institute

JD: Juris Doctor

KASRP: Knowledge and Attitudes Survey Regarding Pain

LACE: a risk-assessment readmission tool that stands for Length of stay, Acuity of the admission, Co-morbidities, Emergency department visits in the previous six months

LCSW: Licensed Clinical Social Worker

LEAN: A Quality and Process Improvement Theory that is used by UCLA to improve systems and operations
**LEAPFROG**: a voluntary program aimed at triggering giant leaps forward in the safety, quality and affordability of health care by encouraging transparency and easy access to health care information as well as rewards for hospitals that have a proven record of high quality care.

**LEED**: Leadership in Energy and Environmental Design

**LOS**: Length of Stay

**MA**: Master of Arts

**Main OR**: Main Operating Room

**MAR**: Medication Administration Record

**MBA**: Master of Business Administration

**MCOT**: mandatory computerized ordering tool

**MD**: Doctor of Medicine

**MECN**: Masters Entry Clinical Nurse

**Meducation card**: Educational medication card that provide important information about purpose and side effects for commonly-used medications on each unit

**MIRB1**: Medical Institutional Review Board 1, reviews general and internal medicine, infectious diseases, and ophthalmologic research

**MIRB2**: Medical Institutional Review Board 2, reviews oncology and hematology research

**MIRB3**: Medical Institutional Review Board 3, reviews neuroscience, neurology, psychiatric, drug abuse, related behavioral science and dental research

**MLIS**: Master of Library and Information Science

**Mosby**: nursing skills resource used by SMUCLA

**MOVERS Strategy**: multi-faceted organizational goal to improve Mortality rates, Outcomes, Value, Experience for patients and families, Readmission rates, and Safety

**MRI**: Magnetic Resonance Imaging

**MS**: Master of Sciences

**MSc**: Master of Sciences candidate

**MSG**: Master of Science Gerontology
**MSN**: Master of Science in Nursing degree

**NANN**: National Association of Neonatal Nurses

**NCRC**: Nurse Credentialing Review Committee

**NDNQI**: National Database of Nursing Quality Indicators is a repository for nursing-sensitive indicators and is a program of NCNQ®. NDNQI® contains data collected at the nursing unit level

**NE-BC**: Nurse Executive-Board Certified

**NEA-BC**: Nurse Executive Advanced-Board Certified

**NEC**: The CNO’s Nurse Executive Council that provides nursing “operations” planning

**NGIRB**: North General Institutional Review Board

**NHSN**: National Healthcare Safety Network

**NICHE**: Nurses Improving Care of Health system Elders

**NICU**: Neonatal Intensive Care Unit

**NKII**: New Knowledge, Innovations, and Improvements council

**NP**: Nurse Practitioner

**NPA**: Nursing Practice Act is the body of California law that mandates the Board to set out the scope of practice and responsibilities for RNs

**NPDS**: Nursing Professional Development Specialist

**NPH**: UCLA Health includes the Stewart and Lynda Resnick Neuropsychiatric Hospital (not part of Magnet designation)

**NPRC**: Nursing Practice Research Council. UCLA Health nursing leadership created the NPRC with a vision to develop and support innovations that heal humankind through the application of evidence-based knowledge to clinical practice

**NPSG**: National Patient Safety Goals

**NQF**: National Quality Forum

**NRC**: National Research Corporation is the Patient Satisfaction vendor SMUCLA utilizes to survey both our adult and pediatric inpatients to better understand how our patient/families view their experience with our hospital and to identify opportunities for improvement

**NRE**: Department of Nursing Practice, Education, and Research
**NRP:** Nurse Residency Program

**OBT:** OB/Perinatal Committee

**OHRPP:** UCLA Office of the Human Research Protection Program

**ONC:** Orthopedic Nurse Certified

**ONS:** Oncology Nurses Society

**OR:** Operating Room

**ORIF:** Open reduction internal fixation surgery

**P-tube:** Pneumatic tube system used to transport items throughout the hospital

**PACU:** Post-Anesthesia Care Unit

**PC:** Palliative Care

**PCA:** Patient-controlled analgesia

**PCAT:** Patient C-I-CARE Assessment Tool

**PCI:** Percutaneous Coronary Intervention

**PDC:** Professional Development Council

**PDSA:** Plan, Do, Check, Act

**PE:** Performance Excellence

**PEC:** Patient Engagement Committee

**PG:** Press Ganey, Inc. is the vendor that SMUCLA utilizes to survey patient satisfaction

**PharmD:** Doctor of Pharmacy

**PhD:** Doctor of Philosophy

**PHI:** Protected Health Information

**PHN:** Public Health Nurse

**PICC:** Peripherally-inserted Central Catheter

**PICO:** Population, Intervention, Comparison, Outcome
PICOT: Population, Intervention, Comparison, Outcome, Time

PICU: Pediatric Intensive Care Unit

PIPS: Performance Improvement and Patient Safety Plan is the UCLA Health System Quality Plan

Professional Practice Committee: The committee that includes unit-based nursing union representatives

ProQOL: Professional Quality of Life

PPM: Professional Practice Model. The UCLA Health PPM is a powerful conceptual model and schematic illustration of the guiding elements for excellence in nursing practice which includes the American Nurses Association’s Scope and Standards of Practice. It describes how nurses practice, collaborate, communicate, and develop professionally to provide the highest quality of care to those served in our health system and community

PRDS Team: Professional Role Development Strategy Team which meets regularly to evaluate the progress and outcomes of the initiative and to maintain adherence to the timeline and deliverables for the program

PRMA: Provider Resilience Mobile Application

PT: Physical Therapist

PUPP: Pressure Ulcer Prevention Program

QMS: Quality Management Services

QSEN: Quality and Safety Education for Nurses

Raulands personnel: nurse call bell vendor

RBC: Relationship-Based Care, delivery care model

RBPS: Role Based Practice Solutions Program. This comprehensive program provides nurses at all levels within the organization the knowledge and skills to function optimally in their professional role

RCA: Root Cause Analysis

RMD: Risk Management Department

RN: Registered Nurse

RN-BC: Registered Nurse-Board Certified

RNC: Registered Nurse Certified
RRT: Rapid Response Team or Registered Respiratory Therapist

RRUCLA: Ronald Reagan UCLA Medical Center (not part of Magnet designation)

RSC: Re-igniting the Spirit of Caring

SBAR: Situation, Background, Assessment, Recommendations

SALT: Senior Administrative Leadership Team that performs the UCLA Health’s Strategic Planning

SCIP: Surgical Care Improvement Project Core Measure

SE: Structural Empowerment council

SGIRB: South General IRB (SGIRB) reviews social-behavioral research from South campus researchers who conduct health services research in areas such as public health, quality of care, quality of life, health prevention and health education research

SIRS: Systemic Inflammatory Response Syndrome

SMUCLA: Santa Monica UCLA Medical Center and Orthopedic Hospital is part of the UCLA Health

SNF: Skilled Nursing Facility


SP: Standardized Procedures or Standardized Patients

SPH or SPHM: Safe Patient Handling and Mobility. The SPHM program is a strategy to manage health care worker risk across all units, service lines, and practice settings. It may also improve the safety of healthcare recipients, as it has the potential to decrease falls and pressure ulcers among patients in the hospital setting

SSC: Skin Surveillance Champions

STAR Award: A Staff Recognition program for employees that are nominated by their peer, colleagues, or patients

STATA: Data Analysis and Statistical Software for Professionals that is a complete, integrated statistics package for data analysis

STS: Secondary Traumatic Stress

Surgery Center – PTU: Peri-operative unit of the surgery center for ambulatory surgery and procedures

TCT: United Kingdom’s Teenage Cancer Trust
TFH: Teach for Health, a nonprofit organization that organizes and trains healthcare workers in rural communities across the globe to identify and address their unique health problems.

TJC: The Joint Commission

TL or TLC: Transformational Leadership council

TURP: Transurethral Resection of the Prostate

UC: University of California

UCD: University of California, Davis

UCI: University of California, Irvine

UCLA: University of California, Los Angeles

UCSD: University of California, San Diego

UCSF: University of California, San Francisco

UD: Unit Directors is the functional manager for a nursing unit

UHC: University Healthcare Consortium

UHC/AACN Nurse Residency Program: University Health Consortium/American Association of Colleges of Nursing Nurse Residency Program provides a year-long, structured transition-to-practice program that combines orientation and ongoing development of practice in the clinical environment with knowledge acquisition and professional development in a series of monthly classes

UHC/NRP Conference: University Health Consortium Nurse Residency Conference

UPC: Unit Practice Council (unit-based direct care nurse council). UPCs meet monthly to review metrics specific to their unit, including rates of hospital-acquired conditions, patient/family satisfaction scores, nurse satisfaction scores, and key nurse-sensitive costs

VAD: Ventricular Assist Device

VAT: Vascular Access Team. This specialty nurse team is comprised of PICC Service clinical nurses and nurse practitioners committed to ensuring the timeliest, most clinically-appropriate, and safest practices are provided for patients with complex vascular access

VLBW: Very Low Birth Weight

VPN: Virtual Private Network

VTE: Venous Thrombotic Embolism
UCLA Medical Center, Santa Monica
Magnet Document Glossary of Abbreviations and Terms

**WOC**: Wound, Ostomy, and Continence

**World Café**: is a gathering of UPCs from around the health system and provides a forum for appreciative inquiry and the sharing of best practices, as well as a place where nurses can renew their commitment to continuously improving professional nursing practice

**WOW**: Workstation on wheels

**WSPA**: West Service Planning Area of the Los Angeles County Department of Health

**WW**: Westwood; the city that Ronald Reagan UCLA Medical Center is located