Paula’s PetPal Place Guidelines

Your pet is an important part of your family and can play an important part in helping your loved one feel better. To arrange a visit with your dog or cat, please read the information below.

General guidelines:
• Dogs and cats only.
• Puppies and kittens must be at least 12 weeks old and potty trained.
• Your doctor must write an order for the visit.
• Visits limited to 30 minutes.

Before the visit
• The PAC coordinator will clear the visit with the patient’s nurse or attending physician.
• Talk with People-Animal Connection (PAC) to arrange a date and time for the visit.
• Take your family pet to the veterinarian who must complete and sign the health certificate.
• Give health certificate to PAC.
• Do not bring a pet with diarrhea or other illness for a visit.
• Bathe and brush the pet within 24 hours of the visit. Make sure that the pet is free of fleas and ticks.
• Do not feed the pet within 2 hours of the visit.
• Visit will take place in the designated area, located near the UCLA Mattel Children's Hospital entrance known as Paula’s PetPal Place; visits cannot take place in the hospital.

During the visit
• Be on time for the visit.
• A family member or caregiver must be present during the visit.
• The family member or caregiver who accompanies the pet is totally responsible for the care of the pet while at UCLA and must stay with the pet the entire visit.
• Pets may visit their own human companions — not other patients.
• Dogs should wear a standard collar; no harness, chain or choke collars.
• Dogs must be on a leash not more than six feet long (no retractable leashes).
• No food is allowed during the visit.
• The family member or caregiver must clean up any pet soil using a plastic bag (provided at the visit area), discard it into a trashcan and wash hands.
• A PAC employee or a volunteer will accompany the patient and family during the visit.
• People who touch the pet must perform hand hygiene at the end of the visit.
• A visit will be stopped if your pet is perceived as a threat.

I agree to abide by the above guidelines and will assume complete responsibility for my pet while on the UCLA Ronald Reagan Medical Center premises. I understand that UCLA Health System is not responsible for my pet or any damage caused by my pet:

PRINT NAME

SIGNATURE

DATE

CONTACT PHONE #

UCLA People-Animal Connection (PAC) | email: uclapac@mednet.ucla.edu | phone (310) 267-8184 | fax (310) 267-3672