

ABOUT MARIA VICTORIA CASTILLO (aka Beth):

Maria Victoria Castillo also known as Beth to her coworkers, has been with UCLA since 2017, she began working as a Hospital Lab Assistant II at the Bruin University Reference Lab (BURL). Beth came to BURL with previous lab experience from Quest Diagnostics, she quickly learned her way through BURL's processes, and thereafter she was promoted to a Hospital Lab Technician II. Beth is always willing to learn new things to help around the lab to keep it organized. She not only works as a specimen processor, but she is part of the supply ordering team for the BURL lab.

Beth is very dedicated and hardworking when it comes to patient care. She goes above and beyond to help her coworkers in need. Beth is our department party planner, since the pandemic began we were unable to have parties. Beth made an effort every month to celebrate the staffs' birthdays by decorating their work space. She does her best to make all the employees at BURL feel welcomed.

During the pandemic outbreak, Beth made crochet headbands for staff to wear to alleviate the behind the ear irritation from the masks. She cares to make people feel comfortable and calm. She listens and consoles her coworkers in time of need.

Beth's personal and work ethics supports the values of the Cultural North Star, she is always seeking improvements within the department to make things better. She also treats her coworkers, and clients with kindness and generosity.

FEBRUARY 2021 **EMPLOYEE OF THE MONTH**

BETH'S QUALITIES

- ◆ Excellent organizer.
- ◆ Open to helping others.
- ◆ Prioritizes work effectively.
- ◆ Team Player/Comradery
- ◆ Beth has a kind heart she treats everyone with respect and kindness.



How Beth spends her time off:

- ◆ Beth spends a lot of her time off with her three children.
- ◆ She likes to hang out and relax with friends.
- ◆ Beth loves to give a lending hand to anyone that needs assistance.
- ◆ When Beth has downtime to herself she enjoys her quiet time at home crocheting.