

EMPLOYEE OF THE MONTH

FRANK'S QUALITIES

- ◆ Excellent organizer
- ◆ Excellent troubleshooting abilities
- ◆ Prioritizes work effectively
- ◆ Team Player

We appreciate you Frank!



ABOUT FRANK NGUYEN:

Frank Nguyen has been with UCLA since 2004, he is a Hospital Lab Technician II at the Bruin University Reference Lab (BURL).

Frank's career began as a Certified Phlebotomist II at the 200 Medical Plaza in the outpatient location. In 2007, he was promoted to specimen processing Team Lead for Support Services at 200 Medical Plaza and RRH location. In his role as a lead processor Frank enhanced his skills in specimen processing by working hard and making suggestions and implementing improvements within the department. He truly shined with the CICARE values for his patients, coworkers, and clientele. In 2014, Frank transferred to BURL, as a processor on the evening shift. Frank dedicates all his effort and time to ensure all the work is completed in a timely manner, he consistently moves to different work stations to help his coworkers. He serves as a resource to his fellow coworkers when they need assistance. If Frank is not working in the processing area, he is consistently looking to improve the work areas.

Not only is Frank a dedicated and hard worker, he goes above and beyond to help his coworkers in need. During the pandemic outbreak, Frank would bring essential necessities to work for his coworkers who were unable to find the items they needed. He always thinks of others before he thinks of himself.

Frank's personal and work ethics supports the values of the Cultural North Star, he is always seeking improvements within the department to make things better. He also treats his coworkers, patients, and clients with kindness and generosity.

THE MANY FACES OF FRANK



How Frank spends his time off:

- ◆ Frank's all-time favorite is grocery shopping at Sam's club and Grocery Outlet.
- ◆ He enjoys working on his car.
- ◆ He loves to cook/BBQ for his family on his time off.
- ◆ He enjoys doing handy man work around his home and for friends.

