Please join us in congratulating **Julissa Marin** as the recipient of the CP Employee of the Month for April 2020!

Julissa has been an integral member of the Clinical Laboratory Business Office since she began her career at UCLA Health in 2016. She has built strong relationships with colleagues, Lab Managers, and patients alike, and is highly respected by those with whom she collaborates. Julissa consistently helps everyone, including colleagues, Lab Managers, and patients, willingly and unquestionably taking on additional tasks. She understands the importance of her work, especially as it pertains to patient care; showcasing a high level of empathy and kindness at every turn, and doing what is right for our patients and the UCLA Health organization as a whole. As a prime example, Julissa researches information tirelessly on behalf of patients, regardless of whether or not their questions relate directly to the Clinical Laboratory’s scope of service. She takes full responsibility for providing the best quality of care possible, while working diligently to resolve any disconnect between outside entities.

As parking coordinator for the Clinical Laboratory, a department of over 500 employees, Julissa interacts with many individuals, maintaining a constant level of calmness and professionalism, especially during difficult situations. She exemplifies what it means to provide excellent CI-CARE by following through on all departmental-related parking requests courteously and proficiently, ensuring that all needs are addressed. This was especially made evident during the parking office’s transition to the ePermit system in the Spring of 2019, and all issues associated with this drastic change. Additionally, she provides constant and effective suggestions for workflow improvement, and follows through accordingly. Julissa recently took on coordination of the Employee of the Month e-mail and poster process, with her direct recommendations leading to the standardization of practices across all departments. She also organized a process for annual reservation renewal of the B403 conference room, removing all redundant standing room reservations.

Thank you Julissa, and congratulations on a job well done!

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**Fun facts about Julissa!**

- Julissa will be virtually graduating in May with her Masters in Science for Health Care Administration
- She is also interning with UT Health to find interventions that improve the quality of life for cancer survivors
- In her spare time, Julissa sews and bakes cakes
- Her go-to films and books consist of documentaries, memoirs, telenovelas, and thrillers

**Julissa’s outstanding qualities:**

- Innovative and creative
- Team player who maintains a positive attitude
- Helpful and reliable
- Phenomenal communicator, assisting efficiently and effectively

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Alyssa Ziman, MD  
Professor, Pathology and Laboratory Medicine  
Division Chief, Clinical Laboratory Medicine  
Medical Director, Clinical Laboratories,  
Ronald Reagan UCLA Medical Center

Marivic Visico, MT (ASCP)  
Director of Operations, Clinical Laboratories  
Pathology and Laboratory Medicine

Colleen Toten  
Management Services Officer III  
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