

Some of the Services Provided:

Patrols: Security officers do randomized patrols of building interiors, exteriors and adjacent parking structures.

Escorts for Personal Safety: Staff, Visitors, students and patients can receive escorts from a Security Officer, to and from buildings in our area of responsibility within the approximate boundaries of Wilshire Boulevard to the north, 18th Street to the east, Santa Monica to the South, and 15th Street to the west.

Open Door Requests: Staff can request for a door to be opened, as long as they are authorized to be in those room (s) and produce a Health System employee ID badge.

Vehicle Jump-Starts: Visitors and staff can request a jump start for their vehicle. Please make sure to give your exact location as best as you can to facilitate our Security Officers to meet with you.

Emergency Response: Security officers respond to all emergency

calls to include code Red, Pink, Purple, Orange.

Theft Report: If you are the victim of a theft we will gladly send a Security Officer to you to take a security incident report and request that campus police take an official theft report.

Security Assessments: To request a formal assessment of your work environment for Security risks, please contact administrative support at 424-259-9100.

Security Education and Training: Subjects offered include: General Security Awareness, Workplace Violence, and Prevention and Management of Assaultive Behavior. For security in-services please contact administrative support at 424-259-9099.

Lost and Found: If you have found and item please turn it in at one of the following locations:

- 16th Street Security Desk

If you have lost an item please inquire on the Lost and Found website: www.lostandfound.ucla.edu

Department Numbers:

Emergency: 911, internally #36

Non-Emergency:

Security Dispatch Santa Monica
424-259-9100

Security Dispatch Westwood
310-267-7100

UCLA Police Department:
310-825-1491

Administrative Contacts:

Vernon Goodwin, Director
(WW) 310-267-7098
(SM) 424-259-9104

Ruben Ruiz, Operations Manager
(SM) 424-259-9103

Photo ID and Parking Office
424-259-9109

UCLA Health System Security and Parking Services

Mission: To maintain a customer service focus with integrity as we provide a safe and secure environment and access for staff, students, faculty, volunteers, patients, and visitors in a courteous, efficient and professional manner that supports the UCLA Health System's commitment to deliver leading edge patient care, education and research.

Vision: Healing humankind, one patient at a time, by improving health, alleviating suffering, and delivering acts of kindness.

Values: Integrity, Compassion, Respect, Teamwork, Excellence, Discovery.

Commitment to Care: I will always keep my commitment to care, as I have been entrusted by patients, colleagues, and society.

Area of Coverage



The primary area of responsibility is the UCLA Medical Center, Santa Monica, the Michigan Operation Center, Hoefflin, and surrounding Medical Office Buildings (1223 16th Street, 1245 16th Street, 1260 15th Street) and parking structures (1311 16th Street, 1821 18th Street). However, we do provide escorts up to a 3 block radius.

We work collaboratively with the UCLA Police Department to ensure a safe and secure environment for the UCLA Health System.



UCLA Health System
Security and Parking Services

