

# PNBS Health Care Education Programs

## Observership Programs

### International Physician Observership Program

The UCLA Health International Physician Observership Program is an informal observational experience that enables participants to observe different clinical team members from the host department. Participants will shadow UCLA Health physicians, observe them in outpatient and inpatient clinical settings, and can attend department meetings, patient rounds, and grand round lectures. Observerships are typically one to three months long and provide participants the opportunity to immerse in UCLA Health's clinical programs, gain exposure to relevant techniques and technology, and build relationships with clinicians. Observers will receive a Certificate of Participation upon successful completion of the program. U.S. and California laws and regulations, as well as UCLA Health regulations are strictly enforced, and observers will not directly participate in patient care or advise on any cases.

## Distance Learning Program

The UCLA Health International Distance Learning Program is an online learning platform that supports the educational needs of the medical community. Program contents are created by UCLA Health faculty and subject matter experts. The courses are designed to help learners maintain and upgrade clinical skills and knowledge, keep abreast of new and evolving medical concepts pertaining to effective diagnostic and treatment strategies, remain current with basic science research, and foster professional development in procedural skills, communication and teaching skills, and bioethics. Courses are in English, and learners will not receive continuing education units for viewing the program's contents. Partners will be able to access the Distance Learning Program's contents via the Engage by UCLA Health Partner Portal.



## Health Care Leadership Training Programs

### Executive Management Program

The UCLA Health Executive Management Program is a tailored program focusing on healthcare management. The program courses are taught by UCLA Health hospital leadership and provide working executives the chance to learn best practices of hospital management and see their application at the world-renowned UCLA Ronald Reagan Medical Center. These programs offer five different focus areas: People, Service, Quality, Operations, Finance/Strategy. The program length and curriculum are tailored to each institution's learning objectives and needs.

### Nursing Education Program

This tailored program provides international nurses insight into UCLA Health's nursing department's best practices and standards of care. Curriculum addresses leadership, communication, teamwork, coaching/mentoring, patient safety and patient outcomes, and nursing innovation. The program length and curriculum are tailored to each institution's learning objectives and needs; an additional mentorship component and clinical observership can also be added to the tailored program.

### Physician and Nursing Simulation Training Program

The Physician and Nursing Simulation Education Program uses a variety of modalities such as high-fidelity mannequins, task trainers and standardized patients to optimize the achievement of expected learning outcomes. Specific scenarios are developed with subject matter experts to maximize the authenticity of the simulations. The simulation programs aim to improve clinical performance, enhance response time, decrease deviation from practice standards, and elevate the patient experience. Participants will receive a Certificate of Completion upon successful completion of each program.

# Success story: Hong Kong Sanatorium & Hospital Partnership (HKSH)



## About HKSH

Hong Kong Sanatorium & Hospital (HKSH) is a leading private hospital in Hong Kong with a long-standing partnership with UCLA. The partnership started in 2010 with UCLA School of Nursing's faculty traveling to HKSH and providing educational lectures for their nurses. Each summer, HKSH nurses would also visit UCLA Health and participate in two-week long clinical observerships. The partnership further expanded when Dr. Walton Li, Chairman and Medical Superintendent of HKSH, visited UCLA in 2019 and signed a 3-year agreement to collaborate on nursing leadership programs.

## Objective and Program Development

Hoping to elevate the nursing workforce across Hong Kong and Asia, Dr. Li identified five key priorities: 1) enhancing the level and recognition of nurses as a profession, 2) promoting team-based care between multidisciplinary healthcare professionals, 3) providing nurses tools to successfully execute change management, 4) increasing understanding of value-based care and its clinical implications, and 5) increasing the awareness and sensitivity to the patient journey. As part of the 3-year agreement with HKSH, UCLA Health and UCLA School of Nursing collaborated to develop two tailored nursing education programs to achieve Dr. Li's vision.

## HKSH Nurse Education Programs

### HKSH Distance Learning Program Series

- Each year for three years, UCLA recorded five (5) lectures on various leadership topics; the recorded lectures are provided to HKSH bedside nurses and nurse leaders.

### Advanced Nurse Leaders Program

- Each year for three years, HKSH nominated six (6) HKSH nurse leaders to attend this highly tailored program. The program's curriculum was customized based on attendees' goals and learning objectives. Topics included: coaching and mentoring, teamwork, effective and efficient communication, change management, and emotional intelligence.

- The program also included a mentorship component for each HKSH nurse leader, allowing the attendee to receive guidance and discuss professional and personal challenges and experiences, and gain feedback on a culminating project.

## Significant Statistics to Date

Over the span of the 3-year agreement, UCLA Health has provided HKSH with fifteen (15) recorded lectures as part of the Distance Learning Program Series, as well as training and mentorship of eighteen (18) HKSH nurse leaders as part of the Advanced Nurse Leaders Program.

## Impacts and Benefits

Building on the success of these programs and with the opening of the new "HKSH Eastern Medical Center" Cancer Center, HKSH and UCLA Health signed a new agreement in July 2023 to expand the scope of collaboration beyond nursing. The programs under this new

agreement will provide educational/training programs to HKSH oncology allied health professionals. HKSH oncology nurses, dietitians, pharmacists, physiotherapists, radiographers, and laboratory technicians, will attend webinars focusing on improving oncology care, managing palliative care, enhancing interprofessional teamwork, and developing coping strategies. HKSH participants will also engage in group projects under the mentorship of UCLA Health's subject matter experts and visit UCLA Health for clinical observerships. UCLA Health oncology subject matter experts will travel to HKSH and provide professional development courses and participate in patient case reviews and roundtable discussions in breast cancer, gynecological cancer, pediatric cancer, gastrointestinal/liver cancer, lung cancer, hematology oncology, orthopedic oncology, and research. HKSH and UCLA Health hope the new programs will help HKSH Eastern Medical Center achieve its goals as a leader in providing innovative, compassionate, and evidence-based oncology care in Asia.