

General Medicine Unit

4 Merle Norman Pavilion



UCLA Medical Center, Santa Monica and Orthopaedic Hospital

1250 16th Street
Santa Monica, CA 90404

4 MNP General Medicine: (424) 259-6811
Fax: (424) 259-6814



About Our Unit

Thank you for trusting us with your or your loved one's care. Our 4 MNP General Medicine Unit provides excellent, patient-centered care to individuals with medical conditions requiring hospitalization.

Our multidisciplinary team includes physicians, registered nurses, patient care partners, respiratory therapists, physical therapists, clinical social workers, nutritionists, pharmacists, case managers and administrative partners who work collaboratively with families to achieve optimal outcomes for patients.



Quick Reference Guide

Unit Director

Cecily Byron, RN
(424) 259-8225

Assistant Manager

Kristian Del Rosario, RN, BSN
(424) 259-8228

Assistant Manager

Sharon Anas, RN, BSN
(424) 259-8229

Clinical Nurse Specialist

Betty Lee, RN, MSN
(424) 259-8227

Charge Nurse On Duty

(424) 259-6811

Spiritual Care

(424) 259-8170

Patient Affairs

(424) 259-9120

Visitor Guidelines

Visitors can be good medicine. We encourage your family and friends to visit, but request that visitors be limited to two at a time. Visitors are asked to leave the room during tests and treatments and during “nurse-patient connection time” on each shift.

Due to space constraints, we do not allow overnight visitors. Children under 18 are only permitted with a supervising parent or adult and may not be left unattended.

To minimize the risk of infection to our patients, friends and family members who are sick are asked to postpone visits until their symptoms clear.

Please refrain from touching any medical equipment or using the restrooms in patients’ rooms. Restrooms are available for visitors near the elevators.



Useful Information

Your hospital staff

Healthcare team members are distinguishable by the color of their scrubs:

- Navy Blue Registered Nurses
- Olive Green Patient Care Partners
- Gray Administrative Partners

Team members from other departments also wear uniforms specific to their specialty. All staff members should wear identification badges with their name and photo properly displayed.

Your safety and security

We do hourly rounds to attend to patients' needs, comfort and safety. Our team members will check identification bracelets before administering any medication, treatment or procedure.



Food services

Food Services provides Signature Dining meal service between 7 am and 7 pm. Patients can order from our menu anytime during those hours by calling ext. 96600. Food orders are delivered within 45 minutes.



Personal items

We provide clear, plastic “Patient Care” cases for safekeeping of personal care items such as dentures, contacts, eyeglasses and hearing aids. All other personal belongings, including clothing and jewelry, should be sent home with a family member or friend to avoid loss or interference with medical procedures. We provide access to a safe for securing valuables because we cannot be responsible for lost belongings.

Internet access

Wireless-enabled internet service is available in your room. Please ask our Charge Nurse for access code information or assistance.

Cell phone use

Visitors are asked to respect other patients’ privacy by staying inside the patient’s room during visits and by limiting cell phone use to the patient’s room and waiting areas.

Privacy Information

Please designate a family member or trusted friend as your loved one's spokesperson. That person will receive a six-digit privacy code to use when calling in for updates.

Please remember your Privacy Code:

--	--	--	--	--	--	--	--



Healthful Information

UCLA Health System, your partner for life, offers several programs and services that may be helpful to you after leaving our hospital.

The UCLA Healthcare 50-Plus Program is a specially designed membership program that helps people age 50 or older maintain a healthy, independent lifestyle through a host of special benefits. Membership is easy and absolutely FREE.

Program benefits include:

- Educational talks featuring UCLA physicians and other health professionals
- Access to health fairs, screenings, flu shots and discounts on special UCLA programs and services
- Caregiver programs and referrals
- Health and wellness literature
- Medicare and health-insurance consultations
- Referrals to UCLA Health System physicians and services, and community-based programs

To register or for more information, call (800) 516-5323 or visit uclahealth.org/50plus.

Volunteer to Make a Difference

UCLA Health System invites you to explore volunteer opportunities at our hospitals in Santa Monica or Westwood. Our volunteers are exceptional people who help themselves by helping others. These men, women and teenagers donate their time and talents throughout our hospitals, research facilities and patient-care areas, bringing a special touch to our patients and families.



Anyone 15 years or older can become a volunteer. To learn more, call the numbers listed below or go to uclahealth.org/volunteer.

UCLA Medical Center, Santa Monica and Orthopaedic Hospital
(424) 259-8180

Ronald Reagan UCLA Medical Center
(310) 267-8180

