Community Living Center

CLC Capabilities

- RN to patient ratio is 25:1, frequently 50:1 during short staffing
- IV antibiotics and IVF (< 100 ml/hr) permitted. No IVF bolus, IV push medications, IV electrolytes, or blood products. Infusion center available outpatient for IV infusions, requires appointment.
- Vitals Q shift x 3 days maximum
- Labs should be less then daily
- No neuro checks, seizure precautions, or 1:1 sitters
- EKG available for stable surveillance, must collect reading yourself, alternatively may order for B500
- BLS available, no ACLS

Documentation

- CLC Monthly Medical Note: 30 day medical review
- CLC 60 Day Medical Note: 60 day medical review for stable patients
- CLC Annual H&P: annual review

Consults

- Inpatient consult: Urgent concern, same day answer, page inpatient consult service. CPRS: [Tools] => [Phones, pagers] => [UCLA paging] => search for "VA" and select appropriate pager.
- eConsult: Chart review and recommendations within 72 hours. Submit consult through CPRS.
- Regular consult: Used to establish care with outpatient specialty services.
- Veterans who have been seen by an outpatient service within the last year don't need a new consult and can be scheduled for follow-up by calling the clinic.

CPRS

- Pain Template: [Shared Templates]=>[NHCU]=>[NHCU Pain Assess]=>Verbal and non verb templates.
- Complete the reason for the indwelling catheter section of progress notes.
- Complete GOC/POST if appropriate.
- Complete "antipsychotic use" section, including **GDR and AIMs**, for those on psychotropic medications.
- Other Templates: [Shared Templates] => [Patient Date Objects] => Labs, vitals, meds, problem list, etc.
- Vaccine information: CPRS [Reports] => [Health Summary] => [Vaccine/Immunization].
- Reminders (HCM): Tab is available when you have a note open. Should be cleared each month.
- Notifications: are generated automatically by the system for lab results, expiring medications, ect. The ordering provider, attending, and primary provider will all receive duplicate notifications.
- Custom View for 30 day review: [View] => [Custom View] =>
  - "Group by" = "title"
  - "Status" = "Signed documents/date range" and set dates to desired range

Communication

- Please check in with NPs when seeing your patients. Review any changes to the care plan with them.
- Additional signers can be used to tag people on notes for notification purposes. NPs will add fellows on their notes. Fellows should add NPs to their notes as well.
- Phone is the preferred communication method during the month. Encryption does not work between the @va.gov and @mednet.ucla.edu so patient information must be de-identified if sent via email.

MISC

- Labs:
  - Routine: Drawn Mo thru Sa at 0600, "lab collect," may order up to 90 days in advance. Don't order on Sat or holidays unless you are going to follow-up as there are no providers at the CLC.
  - Stat labs: Available if necessary, "Immediate Collect," please communicate with NP for follow-up.
- Transportation: VA transport bus circles the campus every 30 min to 1 hour depending on the time.
- Appointments: Please monitor for RTC orders in specialty notes and schedule f/u as indicated.