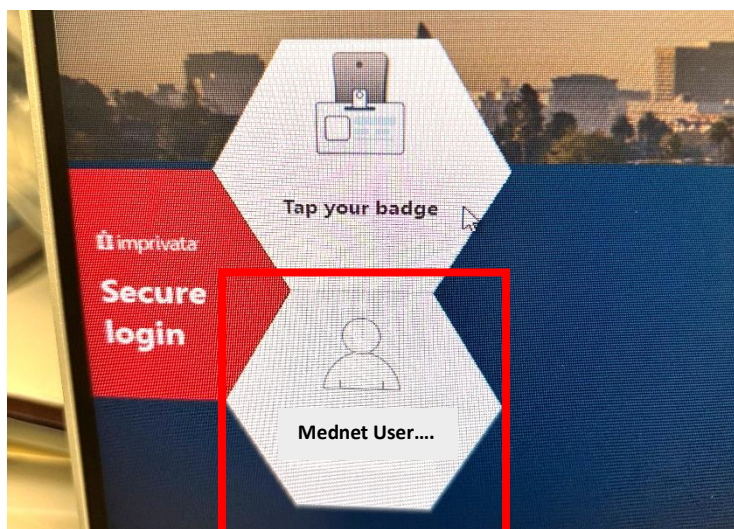# CareConnect Login Tip Sheet
UCLA Health Non-Employees during Student Rotation
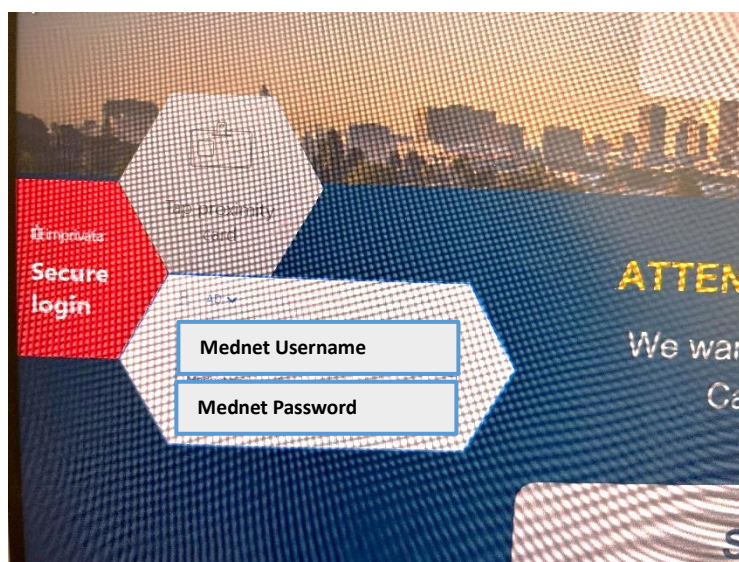
Introduction

In this scenario, learners will login to the UCLA Health workstation and CareConnect with appropriate credentials.
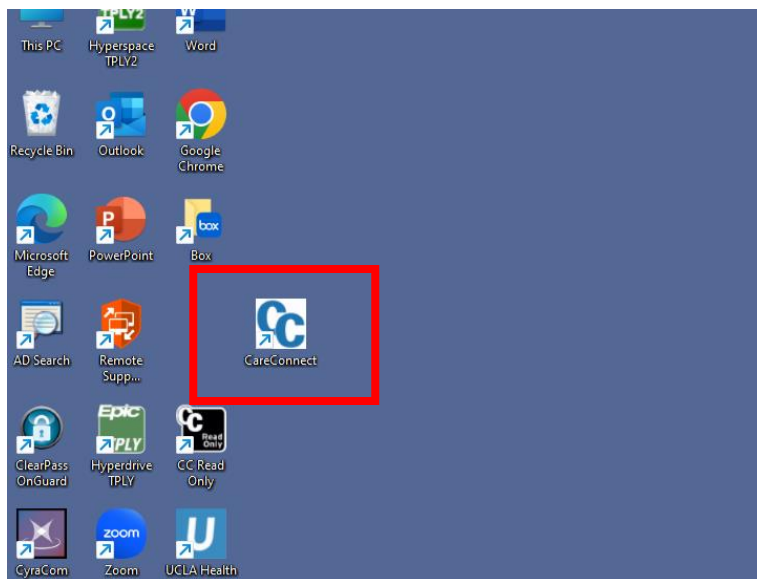
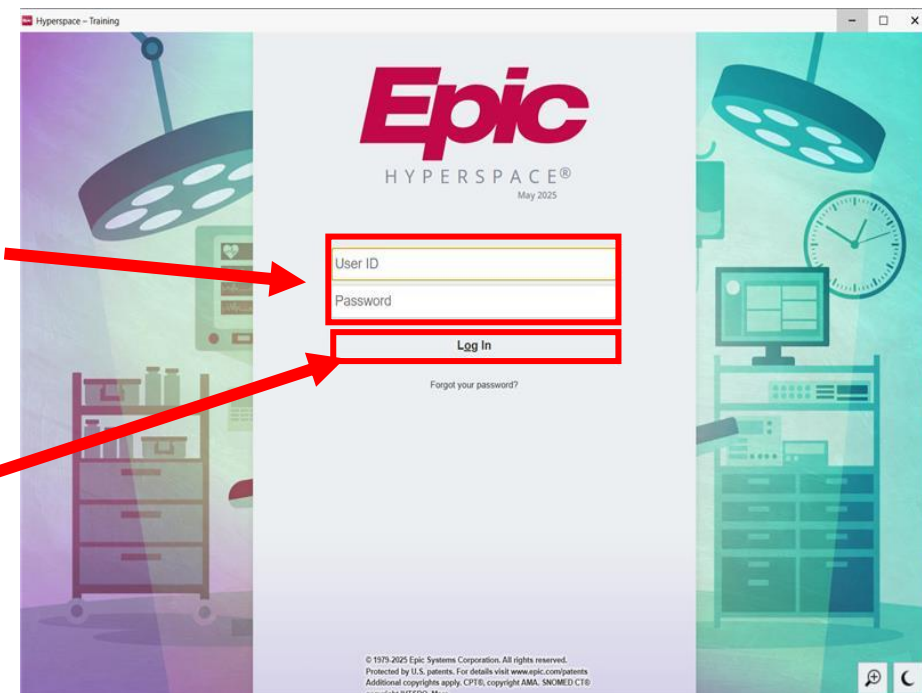|	
1. From the welcome page on a UCLA Health workstation or WOW (workstation on wheels), you will click on the Person Icon that says **"Mednet Username"**	
2. Enter your **UCLA Health Student AD Username and Password** on this screen	

3. **Launch** the **CareConnect** application from the desktop screen.	
4. Enter your **Student AD Username and Password** to login to CareConnect. 5. Click "**Log In**" or press the "Enter" key on the keyboard.	
6. If you encounter **technical issues** and cannot log in, please **contact IT support**.	**UCLA** Health **Information Technology** **Email Customer Care** Please send an email to customercare@mednet.ucla.edu and explain your issue in detail. Remember to include a current contact number in case we need clarification. **Call Customer Care** Please contact Customer Care at 310-267-**CARE** (2273). Specialists are available 24/7 to provide support.