

Dear patient,

Thank you for choosing UCLA Health for your health care needs. Our goal is to ensure that you have the best experience possible.

Our dedicated team of health care professionals will work collaboratively, and in a coordinated manner, to provide high-quality care that leads to good outcomes. Throughout your stay, members of your care team will share resources and educational materials related to your care.

To help you through the process, we have designed this packet to guide you every step of the way, from admission to discharge. Please review these and any other materials provided and share with family members and friends who may be providing support during and after your visit.

Most important, please notify one of your caregivers if you have any questions at all. Your care, comfort and safety are our overriding concerns.

We are honored to help you on your road to recovery.

Warm regards,

A handwritten signature in black ink, reading "Johnese Spisso". The signature is written in a cursive, flowing style.