Drs. X and Y and unit,

As you may be aware, the Sepsis Improvement Team reviews Core Measures charts with documented cases of severe sepsis and septic shock for care that is consistent with CMS and TJC SEP-1 guidelines and to improve overall outcomes for our patients. The following case unfortunately did not meet our Core Measure "Sepsis Bundle" requirements.

We need your help to improve our systems of care at UCLA. We anticipate this will take **5 - 10 minutes.**

**Please answer the following questions by \_\_**:

**1.**     Do you agree with the **diagnosis** and the **time of presentation** listed for Severe Sepsis?

Severe Sepsis = (2 SIRS Criteria + Suspected/Confirmed Infection + a sign of End-Organ Hypoperfusion)

**2.**     When and how were you **notified** about a possible Severe Sepsis diagnosis?

**3.**     In your opinion, **what led** to the bundle not being met (see the elements below)?

**4.**     What are some **specific recommendations** to improve UCLA's recognition and bundle implementation for severe sepsis/septic shock?

**Please open Care Connect:** to the following encounter and date.

|  |  |  |
| --- | --- | --- |
| Patient Name: XYZ | MRN# 123-45-67 | TOP 2/9 @ 1056Qualifying Criteria |

(T.O.P. = Time of Presentation of Severe Sepsis or Septic Shock)

|  |  |  |
| --- | --- | --- |
| **Blood cultures x 2 sets** | Meets criteria | Repeat lactate not timely.Stop time for IVF bolus not documented so unable to assess for persistent hypotension.Vasopressors not started timely. |
| **Lactate** | Need for improvement |
| **IV Broad Spectrum Antibiotic** | Meets criteria |
| **IV fluids** | Need for improvement |
| **Vasopressors** | Need for improvement |
| **Tissue Perfusion Assessment** | Meets criteria |

\*Please see attachment for more details.

Do not hesitate to reach out with any additional questions or concerns.

Thank you,

UCLA Sepsis Improvement Team

Quality Management Services

*For additional information about the sepsis definitions or standards please go to our* [*Sepsis Website*](http://sepsis.mednet.ucla.edu/pages/materials-resources) *which includes Resources for Physicians.*

**Please Note:**

***\*\*Updated Sepsis Order Set available for patients with severe sepsis/septic shock\*\****

