



NEW PROVIDER ORIENTATION ATTESTATION MANDATORY TRAINING

Background:

The County of Los Angeles, Department of Health Services (DHS), is contracted with Health Plans to operate as a Participating Provider Group (PPG) and to provide Hospital services. Through this collaboration, DHS and the Health Plans provide and/or arrange for healthcare services for DHS assigned members. Pursuant to the agreements, DHS providers are required to review and understand the following information.

In addition to the DHS New Orientation packet, Health Plan’s websites provide additional resources and opportunities for provider education. Information related to DHS’ contracts with Health Plan’s is available on DHS’ SharePoint in the section at <https://lacounty.sharepoint.com/sites/dhs-pophealth/SitePages/LearnHome.aspx>

For more information about the Health Plan’s programs, please visit their websites as follows:

L.A. Care: <http://www.lacare.org/providers>

HealthNet: <https://www.healthnet.com/portal/provider/home.ndo>

Information available includes but is not limited to:

- DHS Provider Agreement with Managed Care Health Plans
- Health Plan’s Provider Manual and Guidelines
- Health Plan’s Member Handbooks
- Health Plan’s Operations Manual
- Interpreter Services
- Provider Update
- I.C.E. Better Communication, Better Care: Provider Tools to Care for Diverse Populations
- Member’s Rights and Responsibilities
- Quality Improvement Programs
- Preventive Health Guidelines
- Access Standards

ADDITIONAL TRAINING: Screening, Brief Intervention, and Referral to Treatment (SBIRT)

New DHS providers will be automatically enrolled into the Screening, Brief Intervention, and Referral to Treatment (SBIRT) training onto the Learning Net. This training is highly encouraged if you work with patients who are at risk for substance use disorders. Upon completion of this training, you will receive 4.0 CME units. The training is in accordance with the DHCS All Plan Letter (APL) 17-016 Alcohol Misuse: Screening and Behavioral Counseling Interventions in Primary Care. This APL explains the obligations of Medi-Cal managed care health plans (MCPs) to provide Alcohol Misuse: Screening and Behavioral Counseling Interventions in Primary Care. The SBIRT training will fulfill the requirements of this APL. Below is the link to the State DHCS All Plan Letter. <https://www.dhcs.ca.gov/formsandpubs/Documents/MMCDAPLsandPolicyLetters/APL2018/APL18-014.pdf>

I acknowledge that I have read, reviewed and understand the above information. If I have questions or concerns, I will contact my Director for clarification.

Provider Name (First Name, Middle Initial, Last Name): _____

Signature

Employee/Contract Number:

Date: _____