

Honesty

- Truthful with patients and all healthcare team members
- Truthful with all documentation
- Sincere in all communications
- Candid with compassion in providing feedback
- Open and ingenuous to receiving feedback

Integrity

- Upholding the moral and ethical principles of medicine
- Upholding the policies of School of Medicine, Health System and the Department.
- Upholding the highest level of patient care

Respect

- Esteem for our patients
Admiration for all healthcare team members
- Protection of patient privacy
- Zero tolerance of any discrimination
- Treat others as you would like to be treated at all times.

Honor Code

Honesty, Integrity and Respect.

Near miss

- SOFI
- Response
- Review

Communication

- Touch base
- Timeouts
- Text Responses

Hand-offs

- Severity
- Summary
- Synthesis

Environment

Emphasize Educational Environment

Experience

- CICARE
- Read-back
- Follow-up

Readmission

- Reason
- RCA
- Recovery

Safety

- Speak-up
- Supervise
- Sense Fatigue