# CLARIFICATIONS - RFP #7112 – Part 2

**Bone Marrow Transplant/Cell Therapy Software**

**Vendor Question:** On Tab 6 – Technology – Section E – Database System – Regarding Item No. 4: What type of Database maintenance are you referring to, and can it be “added” concurrently with what?

***UCLA HEALTH RESPONSE: UCLA HEALTH RESPONSE:*** *This question reflects UCLA’s desire for a minimum of downtime events and a minimum of actual downtime duration and for maintenance, vulnerability patches, database fixes, and other similar updates. Please focus your company’s response on how your solution meets these goals*

**Vendor Question:** On Tab 7 – Client Support – Section B – Updates/Maintenance – Regarding Item No. 6: Can maintenance be added concurrently with what? Are you asking if maintenance can occur while users are in the system concurrently? Or are you asking if maintenance to the software can occur concurrently to maintenance with, say, the OS patches/updates?

***UCLA HEALTH RESPONSE: UCLA HEALTH RESPONSE:*** *This question reflects UCLA’s desire for a minimum of downtime events and a minimum of actual downtime duration and for maintenance, vulnerability patches, database fixes, and other similar updates. Please focus your company’s response on how your solution meets these goals*

**Vendor Question:** How many transplants are performed annually (on average) for the program? If there is a way to confirm this information that would be appreciated.

***UCLA HEALTH RESPONSE:***

* *Bone Marrow Transplant (autologous and allogeneic): avg. annual transplants 2015-2019 =* ***193 (****These do not include 2020 due to a drop in volumes due to COVID-19)*
* *CAR-T Cell: avg annual infusions 2018 to 2020 =* ***25 (****Program started in March 2018)*