

**All students must select one department from the following list where you wish to volunteer at UCLA Health.**

Once you have been selected to attend an orientation, we will send you an acceptance email. The email will allow you to follow a link where you can register for Orientation Day and select a department where you will be assigned. All assignments require a minimum commitment of 50 volunteer hours, before transferring to a new department.

### **Patient Escort/Transport**

Patient Escort volunteers gain experience throughout the entire hospital. Duties include discharging patients, assisting in transfers, and escorting patients to designated areas as needed. This is a great way to interact with patients and staff at the Medical Center. The Patient Escort/Transport program is a pre-requisite for those who wish to volunteer in the Emergency department.

### **Floater**

Floaters are stationed in the Volunteer Office and work on a variety of assignments including delivering patient mail and newspapers, taking flowers and small packages to patients, and helping out in various departments on an as-needed basis. This is a good opportunity for people wishing to experience a variety of departments and who would like to see different areas in the hospital.

### **Child Life**

Volunteers in the Chase Child Life Program work with pediatric patients at the hospital. A one-hour orientation given by the Child Life Department is required before beginning volunteer work. Duties may vary with the children, but include playing with the children in the playroom, reading stories, assisting with arts and crafts, and generally just being supportive to this very special group.

### **Clerical**

In this volunteer position, students are given the opportunity to work in Ronald Reagan-UCLA Medical Center units, UCLA Medical Plaza clinics or the UCLA David Geffen School of Medicine departments. The role is administrative, and standard computer knowledge is required. Clerical assignments vary based on the needs of UCLA Health.

### **Wayfinding**

Way Finders are stationed at the 200 Medical Plaza back entrance and help escort patients and visitors to their appointments. This position is only open to college students and adults, as hours of operation are Monday-Friday from 8:00am-2:00pm. Due to the standing nature of this position, double hours are awarded – meaning for a two-hour shift, you will receive four hours volunteer credit.