

**UCLA**

Health System

Ronald Reagan UCLA Medical Center

# Emergency Department



Welcome. We've prepared this brochure for you to help make your visit to the Emergency Department as comfortable as possible.



## **If you are admitted to Santa Monica-UCLA Medical Center and Orthopaedic Hospital**

Even if you are initially treated at the Emergency Department in Westwood, it is possible that you may be admitted to Santa Monica-UCLA Medical Center and Orthopaedic Hospital for hospitalization. Our team will make all the necessary arrangements, and **you will be admitted directly to an inpatient bed.**

The Westwood Emergency Department physician will determine when it is safe for you to travel. You will be given a consent form to sign, a standard procedure for transporting patients between facilities.

**You will be transported by ambulance at no additional cost to you.** Professional staff will accompany you to monitor your condition and comfort. Your medical records will be sent with you to Santa Monica. If you traveled to the Westwood Emergency Department alone in your own vehicle, **arrangements can be made to transport your vehicle to Santa Monica-UCLA Medical Center and Orthopaedic Hospital.** This service is free of charge, and you will not incur any parking charges during your hospital stay.

All UCLA hospitals are staffed by UCLA physicians and nurses, have state-of-the-art equipment, and provide the same level of exceptional care and compassion.



## Upon arrival

When you arrive and register in the Emergency Department, you will first see either a specially trained triage nurse or a “greeter.” The triage nurse may conduct a brief medical history and exam to determine the severity of your condition. Registration information will be taken by an admissions and registration counselor.

Depending on the seriousness of your injury or illness, you may be taken directly to a treatment room, or you may be asked to wait until a treatment area is available.

If your condition changes, notify the triage nurse immediately.



# In the treatment room

Our physicians and nurses are specialists in emergency medicine. They will examine you and will create a plan of care based on your individual treatment needs. Lab tests and diagnostic procedures may be ordered to further help diagnose your condition.

Additional consulting physicians and/or social workers may also participate in the evaluation. Since UCLA is an academic medical center, residents (physicians receiving advanced training) may also be involved in your care, under the supervision of highly trained professors, called “attending physicians.”

Emergency Department physicians will discuss any treatment plans with you, or with you and your family, and will always protect your right to privacy.

## **After you have been evaluated**

Depending upon your specific medical condition, the Emergency Department physician will either:

- Discharge you and allow you to go home
- Admit you to one of UCLA’s hospitals in Westwood
- Admit you to Santa Monica-UCLA Medical Center and Orthopaedic Hospital

After the physician has evaluated you, the admissions and registration counselor will ask for your insurance and financial information.



### **If you are discharged**

If you are released following treatment, you will receive discharge instructions prior to leaving the Emergency Department. It is important that you understand and follow the instructions. You may be given a next-day appointment at the time of your discharge. If you have any questions, make sure you ask your doctor or nurse before you leave.

### **If you are admitted to a UCLA hospital in Westwood**

The Emergency Department physician will discuss details with you and your family if you are going to be admitted to a UCLA hospital in Westwood. You will be escorted to a hospital room, and your medical care will be taken over by the healthcare team in the assigned unit.



## If hospitalization is required

UCLA Health System includes four hospitals on two campuses:

### Westwood

- Ronald Reagan UCLA Medical Center
- Mattel Children's Hospital UCLA
- Stewart and Lynda Resnick Neuropsychiatric Hospital at UCLA

### Santa Monica

- Santa Monica-UCLA Medical Center and Orthopaedic Hospital





### Ronald Reagan UCLA Medical Center

757 Westwood Plaza, Los Angeles (310) 825-9111  
 Emergency Department (310) 825-2111

### Santa Monica-UCLA Medical Center and Orthopaedic Hospital

1225 15th Street, Santa Monica (310) 319-4000

**Directions from UCLA:** Westwood Blvd. south to Wilshire Blvd.; right on Wilshire Blvd. approximately four miles to 15th St.

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### Who can I call for more information?

Patient Affairs (310) 267-9113  
 UCLA Parking (310) 825-3618

[www.uclahealth.org](http://www.uclahealth.org)

Go to "For Patients and Visitors."