



- Visitors for in-patient visits must check in at the hospitality services information desk for a visitor badge.
- Visitors must wear a mask in all patient care areas as stated in the below grid.
- We strongly recommend that visitors refrain from eating in the patient care areas.
- If you are experiencing a cough, cold or symptoms of any infectious disease, please stay home.

## Visitation may be restricted based on the patient's clinical status.

Patient Population	Visitors/Hours/Duration	Notes
Adult and pediatric inpatients (including shared rooms)  Labor & Delivery patients  NICU babies Ronald Reagan Santa Monica	There may be instances where visitors will be limited due to space, safety, privacy and clinical needs.  One overnight visitor per patient is allowed unless safe care is impacted	All visitors must:  - Register at the information desk to receive a badge  - Be symptom-free of any infectious disease  - Wear a mask in all patient care areas  *Ronald Reagan NICU: Due to space constraints, visits from children may be limited.
Ambulatory clinics, infusion areas and labs		All visitors must:  - Be symptom-free of any infectious disease - Wear a mask at all times after entering the clinic or lab
Same day surgery patients	There may be instances where visitors will be limited due to space, safety, privacy and clinical needs.	Visitors will be assigned to a designated waiting room.  All visitors must:  - Check in for badging  - Be symptom-free of any infectious disease  - Wear a mask in all patient care areas
Resnick Neuropsychiatric Hospital patients	RNPH visitation is designed according to treatment plans and structured scheduling of patient activities permitting two healthy visitors per patient.	If patients are in a semi-private room, one patient will have their visitor during regular unit visiting hours and the other patient will have their visitor

	Visitation cannot be split or shared between multiple visitors. Telephone calls remain available for those unable to visit in person.  Unit specific visitation:  4E: Mon – Fri: 5:30  6:30 pm; Sat – Sun and holidays:  2 – 4 pm and 5:30 – 6:30 pm  4N: Mon – Fri: 5 – 6 pm; Sat – Sun and holidays: 4 – 6 pm  4W: Mon – Fri: 6 – 7 pm; Sat – Sun and holidays: 2 – 4 pm and 6 – 7 pm	during the subsequent hour, to be arranged by unit staff.  All visitors must:  - Visit in the patient's room  - Wear a face mask at all times (provided)
Emergency Departments  Ronald Reagan and Santa Monica Medical Centers	2 visitors for patients in emergency department rooms and 1 visitor for patients in hallway beds  Pediatric patients: 2 healthy visitors/guardians at a time  Visitors may be asked to leave if the department becomes overcrowded	All visitors must:  - Check in with security for a visitor badge - Be symptom-free of any infectious disease - Wear a mask at all times after entering the Emergency Department - Stay in the patient's room  Visitors with patients slated for admission must check in at the main lobby information desk to receive a visitor badge prior to going to the patient room

## Questions?

If you have questions, please contact the **Office of Patient Experience** during normal business hours at **310-267-9113**.

In the evening and on weekends and holidays, please contact the main hospital information number and ask to speak to the house supervisor.

Ronald Reagan UCLA Medical Center: <u>310-825-9111</u>
 UCLA Santa Monica Medical Center: <u>424-259-6000</u>

Resnick Neuropsychiatric Hospital at UCLA: <u>310-825-9989</u>