

May 11, 2021

Dear Patients and Families,

Thank you for choosing UCLA Health for your health care needs. We are committed to protecting the safety of patients, staff, faculty, students, trainees and the general public while maintaining high-quality care at our hospitals in Westwood and Santa Monica and our clinics across the region.

We are pleased to be able to safely relax visitation restrictions at Ronald Reagan UCLA Medical Center and UCLA Santa Monica Medical Center, UCLA Mattel Children's Hospital and Resnick Neuropsychiatric Hospital, Emergency Departments and Ambulatory Clinics.

New visitation guidelines went into effect May 11, 2021. Please reference the [visitation grid](#) here.

Our goal is to find the best solutions for our patients' rest and healing, and we recognize the important role that families play in recovery.

The unit or department director or administrative nursing supervisor in partnership with the medical attending physician continue to evaluate unique situations that may arise.

- Visitors will continue to pass through screener sections when entering any of our locations.
- Visitors with visible signs or screened for fever and cough will continue to be restricted.
- Visitors are asked to wear their masks at all times.
- Visitors must remain masked in patient care areas regardless of vaccination status.
- Visitors are asked to wear a designated name tag that must be visible at all times.
- Visitors are asked to refrain from eating or drinking in patient rooms.

We recommend using the tablet or the phone in your room to connect with and update your loved ones who cannot visit during your stay. If you have questions or need additional information, please call our Office of Patient Experience at (310) 267-9113.

For additional information, please visit uclahealth.org/coronavirus.

We appreciate your understanding and cooperation.

Sincerely,

Johnese Spisso, MPA
President, UCLA Health
CEO, UCLA Hospital System

Richard Azar
Chief Operating Officer
UCLA Hospital System

Robert A. Cherry, MD, MS
Chief Medical and Quality Officer
UCLA Health

Karen A. Grimley, PhD, MBA, RN
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