



# Lesbian, Gay, Bisexual and Transgender Patient Centered Care

## How to Meet the Requirements for the Joint Commission on Accreditation of Healthcare Organizations and the Healthcare Equality Index

May 13, 2013

California Hospital Medical Center, Keck Hall  
1401 S. Grand Ave Los Angeles, Ca 90014

### Conference Agenda

**8:00- 8:30 a.m. Registration & Breakfast**

**8:30-8:45 a.m.: Introductions:**

Lynn Yonekura, MD, Director of Community Benefits for California Hospital Medical Center  
Ellen Eidem, MS, Director, Los Angeles County Department of Public Health, Office of Women's Health

**8:45-9:00 a.m.: Assessing Healthcare Preferences: The Los Angeles Lesbian & Bisexual Women's Health Collaborative**

Moderator: Janet Pregler MD, Director Iris Cantor-UCLA Women's Health Center

Panelists: Elaine Suranie, RCP Respiratory Therapist, Glendale Memorial Hospital  
Farina Dary, RN  
City of West Hollywood, Lesbian Visibility Committee

**9:00-10:00 a.m.: "Caring for Lesbian, Gay, Bisexual & Transgender Patients: Recommendations from the Healthcare Equality Index & Requirements from The Joint Commission"**

Shane Snowdon, MA, Director, Health & Aging Program Human Rights Campaign Foundation, Washington, DC

**10:00-10:15 a.m.: Break**

**Please Turn Over**



**10:15-11:15 a.m.: Panel Discussion: Practical Steps to Changing Policies & Procedures to Better Care for LGBT Patients**

Moderator: Janet Pregler MD, Director Iris Cantor-UCLA Women's Health Center

Panelists: Allison Diamant, MD  
Adjunct Professor, David Geffen School of Medicine at UCLA

Jack Kurihara, Director,  
Strategic Development, Ronald Regan UCLA Medical Center

Mateo Ledezma, MD  
Clinical Director, Center of Excellence, Kaiser Permanente

Shane Snowdon, MA  
Director, Health & Aging Program Human Rights Campaign Foundation

**11:15-11:30 a.m.: Questions & Answers**

Panelists

**11:30 a.m.: Closing**

Janet Pregler, MD, Director, Iris Cantor-UCLA Women's Health Center