

Dear Patient,

We understand you and your family may be anxious about news of COVID-19. We want to assure you that UCLA Health has rigorous infection-prevention protocols. Our infectious disease specialists are highly trained and in continuous contact with local, state and federal public health officials to closely monitor developments. The safety of our patients, staff, faculty, students, trainees, and the general public remains our top priority.

The most common symptoms of COVID-19 are fever, cough, shortness of breath and breathing difficulties. Contact your primary care physician if you are experiencing these symptoms, particularly if your symptoms are severe, if you have traveled internationally in the last month, or if you have been in contact with someone who tested positive for COVID-19. If you are experiencing these symptoms and need to seek care at one of our hospitals or clinics, please be sure to alert your physician's office through [myUCLAHealth](#) beforehand so they can be prepared to ensure the health and safety of you and our other patients and staff.

As a reminder, the best prevention you can take includes washing your hands frequently or use hand sanitizer, cough into your elbow or a tissue and not your hands, and stay home if you're sick.

For the most up-to-date information, please visit uclahealth.org/coronavirus or you can call our patient hotline at 310-267-3300.

Thank you for choosing UCLA Health for your health care needs. We are committed to protecting your safety while maintaining high-quality care at our hospitals in Westwood and Santa Monica and our clinics across the region.

Sincerely,

Johnese Spisso, MPA
President, UCLA Health
CEO, UCLA Hospital System

Robert Cherry, MD, MS, FACS, FACHE
Chief Medical and Quality Officer