April 1, 2020

Dear families of patients in 4-West Child and Adolescent Inpatient Service at Resnick Neuropsychiatric Hospital:

Thank you for choosing UCLA Health for your family member’s health care needs. In order to maintain a safe environment during these extraordinary times, we have implemented virtual visitation hours so that family members may visit with their loved ones by using Zoom or Skype. Families may also choose to connect by telephone. You may contact the nurses’ station to arrange for a visit.

Please note we recently modified our virtual and phone visitation hours:

- The new hours are from 9-10 am, 2-3 pm, and 6-8 pm every day.
- Visits may last approximately 10-20 minutes in duration.
- Each child may have one family visit per day.

We appreciate your understanding and cooperation.

Sincerely,

Thomas B. Strouse, MD
Maddie Katz Professor
Medical Director
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