Visitor Safety Guidelines

UCLA Health has protocols in place to maximize the safety of individuals who enter our hospitals and clinics. For the safety of our patients, families and staff, visitors must:

- Undergo temperature and symptom screening when entering the building
- Be in good health and free of any COVID-19 related or flu-like symptoms*
- Maintain 6 feet of physical distance in all areas, including the patient’s room
- Perform hand hygiene when entering/exiting the building or patient room, and as needed
- Wear a face mask at all times (provided)
- Stay in the patient’s room while in the unit; please limit walking in hallways
- Limit entering and exiting the building
- Cooperate with directions of clinical staff

To maintain a safe environment for our patients, we are limiting patients to 1 visitor per day. At this time, visiting hours are between 8 AM and 9 PM each day. Details surrounding visitation are listed below. Virtual visits are preferred and available for all patients. Our staff are happy to assist you with these visits.

All patients being admitted to an inpatient area or for a procedure will receive a COVID-19 test. Visitors are not permitted in patient care areas until a negative test result is confirmed for that patient.

Please reference below for detail and exceptions.

<table>
<thead>
<tr>
<th>Inpatient Areas</th>
<th>Unit/Area</th>
<th>Visitors</th>
<th>Hours/Duration</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>All areas – COVID-19 positive patients</td>
<td>No visitors at this time</td>
<td></td>
<td></td>
<td>Exception for imminent death only (see below). Virtual visits are available.</td>
</tr>
<tr>
<td>Imminent death for COVID-19 positive patients</td>
<td>1 healthy visitor</td>
<td>1 hour</td>
<td></td>
<td>Virtual visit preferred</td>
</tr>
</tbody>
</table>

**Guidelines for patients without COVID-19**

<table>
<thead>
<tr>
<th>Unit/Area</th>
<th>Visitors</th>
<th>Hours/Duration</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Imminent death for non COVID-19 patients</td>
<td>2 healthy visitors</td>
<td></td>
<td>May visit at the same time. No overnight visitors.</td>
</tr>
<tr>
<td>Intensive Care Units</td>
<td>1 healthy visitor per day</td>
<td>May visit for up to 4 consecutive hours between the hours of 8 am and 9 pm</td>
<td></td>
</tr>
<tr>
<td>Medical Surgical Floors</td>
<td>1 healthy visitor per day</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

*fever (100.0 F/37.8 C), severe fatigue, difficulty breathing, chills, sore throat, nasal congestion, loss of sense of taste or smell, muscle aches, diarrhea, cough
Adult Chemotherapy and Cancer Units | *No visitors at this time* |  |  
---|---|---|---
Imminent death COVID-19 negative | 2 healthy visitors | 24 hours / day | May visit at the same time
Labor & Delivery | 1 designated visitor may stay for duration of the hospital stay | 24 hours / day |  
Neonatal Intensive Care Unit (NICU) | 1 set of parents/guardians | 24 hours / day | 1 person at a time
Pediatrics | 1 set of parents/guardians | 24 hours / day | 1 person at a time
Resnick Neuropsychiatric Hospital | 1 healthy visitor | 6:00 pm – 7:00 pm |  

### Outpatient Areas

<table>
<thead>
<tr>
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<th>Visitors</th>
<th>Hours/Duration</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>All areas – COVID positive patients</td>
<td>No visitors</td>
<td>24 hours/day</td>
<td></td>
</tr>
<tr>
<td>Emergency Department (Adult and pediatric)</td>
<td>One healthy visitor per patient</td>
<td>24 hours/day</td>
<td>Subject to patient care needs and physical distancing considerations</td>
</tr>
<tr>
<td>Infusion Areas</td>
<td>1 healthy visitor prepared to assist patient during treatment</td>
<td>Clinic hours</td>
<td></td>
</tr>
<tr>
<td>Out-patient clinics</td>
<td>1 healthy visitor who will be participating in the visit</td>
<td>Clinic hours</td>
<td>Must be approved by clinical staff</td>
</tr>
<tr>
<td>Same day surgery</td>
<td>1 healthy visitor</td>
<td>Clinic hours</td>
<td>Will be assigned to a designated waiting room</td>
</tr>
</tbody>
</table>

**These guidelines apply to the following areas:** Ronald Reagan UCLA Medical Center, UCLA Medical Center, Santa Monica, UCLA Mattel Children’s Hospital, Resnick Neuropsychiatric Hospital at UCLA and all Out-Patient Clinics.

Any exceptions outside of these guidelines require the approval of the Outpatient Clinic Director, Hospital Unit Director or House Supervisor.

These guidelines may be subject to change in response to fluctuating risks related to COVID-19.

**Please contact our Office of Patient Experience at (310) 267-9113 with any questions.**

*fever (100.0 F/37.8 C), severe fatigue, difficulty breathing, chills, sore throat, nasal congestion, loss of sense of taste or smell, muscle aches, diarrhea, cough*