

Visitor Safety Guidelines for all medical centers, hospitals and outpatient clinics

UCLA Health has protocols in place to maximize the safety of all who enter our hospitals and our clinics across the region. For the safety of our patients, families and staff, visitors must:

- Be in good health and undergo temperature and symptom screening when entering the building
- Maintain 6 feet of physical distance from others in all areas including the patient's room
- Wear a provided face mask at all times and perform hand hygiene when entering/exiting the building or patient room, and as needed
- Stay in the patient's room while in the unit; limit walking in hallways to requests for assistance with care

The number of visitors should be as few as possible to maintain a safe environment for our patients. Virtual visits are preferred and our staff can assist you in setting one up. All patients being admitted to an inpatient area will receive a COVID test. Visitors are not allowed in patient care areas until a negative result has been received for the patient.

All patients can now receive one healthy visitor per day during the hours of 8AM to 9PM. Exceptions to these guidelines are noted below:

Inpatient Areas			
Patient populations	Visitors	Hours/Duration	Notes
All areas – COVID positive patients	No visitors at this time	Virtual visits are available	Exception for imminent death only (see below)
COVID positive patients nearing death	1 healthy visitor	1 hour	Virtual visit preferred
COVID positive pediatric patients	1 set of parents/guardians	24 hours/ day	May visit at the same time
Guidelines for adult patients without COVID-19 Virus			
Non COVID-19 patients nearing death	2 healthy visitors		May visit at the same time. No overnight visitors
Adult Chemotherapy and Cancer Units	No visitors at this time		
Labor & Delivery	1 visitor may stay for duration of the hospital stay	24 hours /day	
Guidelines for pediatric patients without COVID-19 Virus			
Neonatal Intensive Care Unit (NICU)	1 set of parents/guardians	24 hours /day	1 person at a time due to physical space limitations
Pediatrics	1 set of parents/guardians	24 hours /day	May visit at the same time
Resnick Neuropsychiatric Hospital	1 visitor / 24 hour period	6:00pm – 7:00pm	
Outpatient Areas			
Unit/Area	Visitors	Hours/Duration	Notes
All areas – COVID positive patients	No visitors		1 set of parents/guardians allowed in pediatrics
Emergency Department (Adult and pediatric)	One healthy visitor		See Emergency Visitor Policy
Infusion Areas	1 healthy visitor prepared to assist patient during treatment	Clinic Hours	
Outpatient clinics	1 healthy visitor who will be participating in the visit	Clinic Hours	1 set of parents/guardians allowed in pediatrics
Same day surgery	1 healthy visitor	Clinic Hours	Will be assigned to a designated waiting room