On May 6, 2015, the UCLA Health Auxiliary hosted the Spring General Meeting and Awards Luncheon at the Faculty Center for student volunteers, nursing students and medical students from the David Geffen School of Medicine at UCLA.

After announcing the new board for 2015-16, the awards portion of the meeting began, recognizing many exceptional students. Shannon O’Kelley, Chief Operating Officer of UCLA Health, Dr. Theodore Hall, Professor of Clinical Radiology and Director of Medical Students, and Dr. John Mazziotta, Vice Chancellor, continues on page 3
Dear Volunteers,

I hope you are enjoying the summer and finding time to do all the things that are meaningful to you. We have a few exciting things happening in the Volunteer Office. The Auxiliary generously funded a start-up grant for our Creative Arts program. Our first focus will be on Maddie’s Room, where we are developing an art program for the many families who wait several hours for their loved ones in surgery. We are hoping to expand to an art program for the patients at the bedside.

We will also be focusing our efforts on the UCLA Health outpatient arena, including the Surgical Waiting area at the Peter Morton Medical Building. There are many outpatient opportunities, including some in our outlying offices. We have hired a new staff member, whom many of you may know, Regina Naanos, who will be dedicated to this outpatient volunteer role.

Summer is always our busiest time as we are processing hundreds of student volunteers. There is never a dull moment in the Volunteer Office, as many of you may know! Thank you for your continued dedication and support of our programs and patient welfare. We wish you all a happy and safe rest of the summer.

Warmly,

Carey McCarthy, MPH
Director of Volunteers

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Auxiliary Thrift Shop Fundraising

The UCLA Thrift Shop had its quarterly fundraising event, on June 6, 2015. If you’ve never attended this event, you are missing the discount purchases of a lifetime. We start the day at 6 am handing out numbers for entry into the event that starts at 10 am. We feature designer clothing, handbags, shoes, jewelry, art and home furnishings. We raised more than $60,000 in one week.

Come visit our Thrift Shop! You’ll be greeted by helpful staff and smiling volunteers attending to your every need. The money raised goes to UCLA Health, primarily for patient aid. All items featured in the store are donated and tax deductions are given. We are located at 11271 Massachusetts Avenue, Los Angeles, CA. Phone (310) 478-1793.

Our hours of operation are Monday through Sunday, 10 am-5 pm. The Thrift Shop also offers pick-up service for large pieces of furniture at no charge.

We appreciate your continued support.

The Staff  UCLA Thrift Shop
Health Sciences, and Dean, David Geffen School of Medicine, were among the presenters awarding cash scholarships to the many talented individuals the UCLA Health Auxiliary acknowledged this year.

The student award luncheon is an inspirational event for all who attend. Hearing stories about overcoming adversity (health, familial, financial, etc.), achieving greatness in research and academics, and making global connections with humanity are an inspiration to us all.

Medical Student Award winners back row: Raymond Lam, Albert Lim, Joe Torres, Sam Jackson, Shannon O’Kelley (Chief Operating Officer, UCLA Health) Front row: Sarah Elliot and Virginia Tancioco

In Memory of Ellen Randall

March 25, 1922 – June 26, 2015

Former UCLA Health volunteer Ellen Randall passed away peacefully following a stroke caused by a fall in her home. Ellen was a young 93.

Ellen grew up in Wisconsin but lived most of her life in Los Angeles, graduating with a degree in music from UCLA. Ellen was a faithful volunteer at UCLA Health for more than 50 years in various departments, most recently as a patient liaison volunteer at Ronald Reagan UCLA Medical Center, devoting thousands of hours of service.

Ellen is survived by her three daughters, her seven grandchildren, and six great-grandchildren.

Fourth of July Fun

Our newest PAC volunteer, Danny Klein, and his dog Remy, participated in the Pacific Palisades parade on Saturday, July 4.
During National Volunteer Week in April, Volunteer Services at UCLA Health held its first CICARE Awareness Contest. This contest is part of a series of events Volunteer Services is hosting to raise awareness about the importance of CICARE. Volunteer Services received more than 50 submissions that detailed how CICARE is used every day. The winners from Ronald Reagan UCLA Medical Center were Rosalie Roder, Robert Nguyen and Hugh Dang. The winner from UCLA Medical Center, Santa Monica was non-student volunteer Dick van Dusen, who works in the Emergency Room. Non-student winner and Spiritual Care volunteer Rosalie Roder says, “I always add a smile to my face in my CICARE. My CICARE(S) includes an ‘S’ for smile.” Student winner Robert Nguyen wrote about his time in Patient Escort: “Whether it is taking patients to get X-rays, escorting them and their families safely to their car, or taking them somewhere else around the hospital, I always keep a calm demeanor, warm smile, and immediately try to establish a friendly relationship by finding a common interest or sentiment.”

Care Extender Hugh Dang talks about how CICARE not only affects the patients but also how CICARE changed him. Dang says, “Every time I go in to a patient, I look at my badge. The badge and the acronym give me guidance and advice on how to be when I am here. I use CICARE in my volunteer work by turning into a different person from the shy person I usually am.”

This goes to show how important CICARE is not only in our lives at UCLA Health but also how it makes an impact wherever we go and whatever we do.
Dear Friends, Colleagues and Staff,

As President of the UCLA Health Auxiliary, it has been my pleasure to write this column for the Volunteer newsletter for the past two years. As of July 1, Elinor Green will assume the presidency. She has been Vice President for the past two years and has done a remarkable job. I look forward to a new role as a member of the Executive Committee, serving with Irene Weinrot, as co-chair of the Human Resources Committee.

On Wednesday, May 6, the Spring General Meeting and Awards Luncheon was held in the California Room at the UCLA Faculty Center. Dr. Linda Sarna, Interim Dean, School of Nursing, presented the Auxiliary Nursing awards to Marie Ito, Patrick Hill, Diana Avendano, Evelyn Wangsa and Yewande Sanusi. The Lucia Kagan Nursing Award was presented to Brandon Rice, and the Barbara and Bruce Speiser Award to Sommer Carter.

The Auxiliary Student Volunteer Awards were presented by Carey McCarthy and Shannon O’Kelley. The 12 awardees were Bryan Leong, Eeman Khorramian, Joyce Rivera, Rebecca Nussbaum, Thotsophon Taecharyakul, Handi Zhao, Shayan Senaati, Michaelyn Nguyen, Pravesh Saini, Brandon Pham, Kimberly Katada and Samvel Ghurdzhyan.

In addition, three student awards were presented:
• The Maddie Katz Memorial Award to David Minishian
• The Mary K. Holmes and Kay Handler Honorary Award to Johnson Lay
• The David Geffen School of Medicine Humanism Award to Carol Lin

The Auxiliary is honored to provide scholarships to such a well-deserving and outstanding group.

The Medical Student Awards were also presented:
• Dr. John Mazziotta presented the Dr. Sherman Mellinkoff Award to Sam Jackson, and the Martin B. Covel, MD Memorial Award to Sarah Elliot
• Dr. Theodore Hall presented the Ormie and Baldwin Lamson Award to Virginia Tancioco, and the Ann Bauman Emergency Memorial Award to Raymond Lam
• Dr. Lee Miller presented the Barbara and Martin Pops Award to Joe Torres, and the Dr. Gerald S. Levey Award to Albert Liu

Now that summer is officially here, it’s time to take a break and enjoy the gorgeous California weather. It’s also a good time to get rid of items of all kinds that you no longer use, such as clothing, jewelry, furniture, books, various types of ceramics, kitchenware, baby clothes, toys, etc. The Auxiliary Thrift Shop on 11271 Massachusetts Avenue at the corner of Sawtelle and Massachusetts Avenue will gladly accept your donations. Much of the funds raised through the Thrift Shop, two gift shops — at Ronald Reagan UCLA Medical Center and UCLA Medical Center, Santa Monica — and a snack shop at 200 Medical Plaza go toward patient aid and hospital equipment needs.

Thanks in advance for helping us provide for our hospitals and patients.

Have a great summer.

Sincerely,

Joyce Canning
President, UCLA Health Auxiliary
Care Extender Research Symposium

The first Care Extender Research Symposium was held on May 27, 2015. Care Extender staff members Sharona Hariri and Barsegh Barseghian were inspired to create the event after observing various conferences and presentations in their own experience as research assistants. Because undergraduates typically have limited opportunities to present their research, the main goal of the event was to “allow Care Extender volunteers an opportunity to relay their research interests, and enrich the scientific community with their experimental findings,” says Hariri.

After an initial screening of abstracts, 13 were selected covering a wide range of topics from Ecology and Evolutionary Biology to Neuroscience. The event was held in the basement level of Ronald Reagan UCLA Medical Center, where students presented their posters and answered questions of diverse attendees, including other students, Care Extender program administrators, and various members of the hospital staff. It was a valuable opportunity for students to share their scientific research as well as practice communicating and conversing about science. Awards for the best posters were given, and the winners include: Tania Torbati (first place); Sharona Hariri (second place); Michael Nedjat Haiem (third place); Angela Hu, Carleen Sarksian and Caroline (Ei Ni) Chou (honorable mentions).

When asked about her vision for the future of the Research Symposium, Hariri says, “In years to come, I hope to see volunteers utilize such a platform, and expand their involvement with the program on an academic level. As the symposium becomes more well known, I hope to have a larger hospital staff attendance, thus providing networking opportunities to our volunteers.”

CODE CI-CARE

Care Extenders Wendy Woo and Samantha Duffy received challenge coins from Shannon O’Kelley, Chief Operating Officer, UCLA Health, during a Code CICARE recognizing their great service. Woo and Duffy are just two of the 17 recipients of the medallion. Recently, a breakfast was held to celebrate and acknowledge the efforts of those who received the coin.

We are proud of your accomplishments, Care Extenders. Congratulations!
PAC Attends 24th Annual Santa Monica Festival

On May 9, UCLA’s People-Animal Connection (PAC) brought smiling faces and wagging tails to the 24th Annual Santa Monica Festival. Held at Clover Park, the festival draws an average of 10,000 attendees each year. It was an eclectic mix of art, performances, food, activities, vendors, environmental education, and many community organizations presenting their commitment to making Santa Monica a better place. The six PAC volunteer and dog teams that participated this year were Roger and Logan, Ansley and Coco, Constance and Kelda, Laura and Apollo, Richard and Rudy, and Judy and Sheppy. Adults and children alike loved having their pictures taken with the PAC dogs and were even able to have the photos printed on site to take home.

“Sometimes we were able to get all three dogs that were doing that shift to be in the picture with the visitor,” recalls Constance Howell, who volunteered at the event with her dog Kelda, a Labrador/Golden Retriever mix. Visitors to the UCLA PAC booth could also take home dog trading cards, which were a big hit among the kids. “It was great to meet and work with other PAC volunteers and see their amazing dogs as well,” she continues. Not only did the booth bring visibility to the wonderful work the volunteers and their dogs already do both in the hospital and in the community, but also sparked the interest of fellow dog lovers to get involved in the program. Another volunteer, Judy Bin-Nun, recalls the time she spent at the festival with her Brussels Griffon, Shepzel: “The PAC therapy dogs are always a big draw to the UCLA Health booth and the photos with the dogs are always a joyous experience for the festival goers. Visitors get to learn about the work of a PAC therapy dog at UCLA hospitals and can sense the joy and comfort that they bring to patients.”

CICARE MESSAGE of the Week

Professionalism: *Keep comments about patients, co-workers, physicians or any part of UCLA Health positive and appropriate.*
People-Animal Connection hosts a Pet visit station on the last Thursday of every month at Ronald Reagan UCLA Medical Center near the cafeteria from 11 am – 1 pm. The May visit station was Poodle Day, and featured five of the program’s poodles. From left: Rudy, Zander, Apollo, Reba and Peaches. Be sure to stop by on August 27 for the Doodles visit station.