Quality Vision

Honoring the trust of our patients, families, and community by continuously striving to deliver perfect care through excellence in quality, safety, service and affordability.

Principles
Value-based care • No harm • Patient centered • Coordinated care

UCLA Way
Continuous quality improvement • Lean • Culture of safety

Quality “MOVERS”

- Reducing risk adjusted mortality
  - Sepsis
  - Hospice/palliative care
  - Rapid mortality review
  - Code blue team
  - Rapid response team

- Improving process and outcomes measures
  - CMS core measures
  - Population-based MSSP Quality Gate measures

- Implementing value-based redesign
  - ValU leadership team
    - Lean/Six Sigma
    - Value quotient
    - TDABC
  - Quality council
    - Dept dashboards
  - Nursing quality council

- Enhancing the patient experience
  - Nurse communication
  - Pain management
  - Discharge information
  - Ambulatory staff

- Reducing preventable readmissions
  - Readmission team (RRI)
    - CMS: AMI, HF, Pneumonia, COPD
  - Transitions of Care
    - Home Health
    - SNF

- Strengthening patient safety
  - AHRQ PSIs
  - VTE
  - Iatrogenic pneumothorax
  - CLABSI
  - CAUTI
  - SSI
  - Decub ulcers