Welcome to Ronald Reagan UCLA Medical Center

Information Desk (Level 1)
Information Desks are available in the east and west lobbies of the medical center.

Visitor/Family Access
The well-being of patients is the most important consideration when making decisions regarding visitors and visiting hours.

• For the privacy and security of our patients, visitors must check in and show government photo ID at the Information Desk in order to receive a visitor pass. A visitor pass is required for access to patient care and support areas.
• Our patients, if able, determine who visits them and when. If the patient wishes, visitors and families are welcome 24 hours a day. This may be modified at times by the nursing staff based on patient need.
• Visiting hours in Resnick Neuropsychiatric Hospital at UCLA are determined according to program needs.
• An adult must accompany children. Child Life specialists are available to help prepare children for visits with hospitalized parents or immediate family members.
• Please do not visit if you are ill with an infectious disease such as a cold or flu.
• Discharge time is 11 am.

Dining (Level 1 and Level B)
The Edward D. and Anna Mitchell Family Foundation Dining Commons is located on Level 1 of the hospital and is open Monday through Friday, 6:30 am to 10 pm, and on weekends and holidays from 7:30 am to 8 pm.
Subway is open 24 hours a day and located on Level B near the lobby staircase.

Cashier’s Office (Level 1)
The Cashier’s Office accepts payments for hospital services by cash, check and all major credit cards. The Cashier’s Office is open Monday through Friday, except university holidays, from 8 am to 4:30 pm.

Ronald Reagan UCLA Medical Center is a tobacco-free campus. Smoking is not allowed at our hospitals or anywhere on the UCLA campus.

Parking
Patients and visitors to Ronald Reagan UCLA Medical Center, Resnick Neuropsychiatric Hospital at UCLA and UCLA Mattel Children’s Hospital have valet parking services available on Westwood Plaza. When leaving, you will retrieve your vehicle from the Valet Lobby located on Level P.
Patient drop-off is available at Valet at the hospital entrance and at the Emergency entrance. Alternate parking is available on campus.

For information regarding long-term discounted parking permits, current parking rates and more information, go to: uclahealth.org/uc-a-medical-plaza-maps-and-directions or call (310) 206-3934.

Automated Teller Machines (ATM) (Level 1 and Level B)
For your convenience, an ATM is located on Level 1 near the Gift Shop and on Level B near Tamkin Auditorium.

Maddie’s Room – Surgical Waiting Room (Level 1)
Family and friends may wait in Maddie’s Room while their loved one is in surgery. They will be notified when the patient arrives in the Recovery Room after surgery and patient progress can be tracked on a monitor.

Lodging
UCLA Tiverton House, a guest hotel designed to meet the needs of patients and patient families, is located within walking distance of Ronald Reagan UCLA Medical Center. Call (310) 794-0151 for hotel reservations.

Hospital Shuttle Service
A complimentary shuttle ride is available on weekdays from 5 am-7:15 pm. Shuttle will pick up and drop off patients and visitors to and from Medical Center, hotels and UCLA Clinics (around Westwood area only). Please call Shuttle Service at (310) 267-9484/5. If shuttle is not available, please call Hospital Security at (310) 267-7100 for a ride or an escort.

Gift Shop (Level 1)
The Gift Shop is open Monday through Friday from 9 am to 7 pm, and from 10 am to 4 pm on Saturday and Sunday.

Garden of Peace
The Garden of Peace offers a tranquil outdoor retreat for patients and their families to enjoy.

Ronald Reagan UCLA Medical Center
Main Operator - Hospital Information .......... (310) 825-9111
Operator - Patient Information ............... (310) 825-8611
Emergency Department ....................... (310) 825-2111
uclahealth.org