

Transplant Surgical Intensive Care Unit

8ICU



Ronald Reagan UCLA Medical Center

757 Westwood Plaza, 8th Floor
Los Angeles, CA 90095-7404

West ICU (Rooms 8411–8433): (310) 267-7840

East ICU (Rooms 8435–8457): (310) 267-7841



About Our Unit

Welcome

The Transplant Surgical Intensive Care Unit would like to welcome you and your loved ones to our unit. The SICU provides care for patients requiring hand and organ transplantation, such as liver, kidney, pancreas, simultaneous kidney/pancreas and small bowel. We also provide care for patients requiring head and neck, vascular, urological, plastic and general surgery.

We know that this may be a difficult time for you, and we look forward to creating a healing experience for you and your loved ones.

Vision

To provide the best quality care with respect to patient and staff satisfaction.

We will do this by providing a supportive and healing environment and by connecting and communicating with patients, families and staff.

Quick Reference Guide

Unit Director

Jennifer Do, RN, MSN
(310) 267-7961

Clinical Nurse Specialist

Maureen Keckeisen,
RN, MSN, CNS
(310) 267-7951

Liver Transplant Coordinator

(310) 825-8138

Patient Relations

(310) 267-9113

Interpreter Services

(310) 267-8001

Social Worker

(310) 267-9700

Spiritual Care Department

(310) 267-8190

Visitation Guidelines

The 8ICU nursing staff realizes that an illness or injury of a family member is an emotional and stressful time. We believe that visitation is very important to support the healing of a patient. With this in mind, our visitation policies are designed to balance delivery of care with the patient's need for rest. To achieve these goals, we ask that visitors respect the following:

- Visiting is allowed around the clock. Between the hours of 7 am to 8:30 am and 7 pm to 8:30 pm, the staff are providing bedside report inside the room during the change of shift. At this time, we ask that one representative visit the patient if needed. This allows for a smooth transfer of patient care and helps maintain patient confidentiality.
- Please use the intercom or phone system located outside the unit on both the East and the West entrances. When we answer, please let us know who you are coming to see and the secretary will buzz you in. Please wait until a staff member checks to see if your loved one is ready for visitors.
- During procedures, we may ask visitors to step outside. Family members can wait in the waiting rooms located on both sides of the ICU, in front of the elevators.
- Depending on the patient's condition and situation, the nurse may limit the number of visitors.
- Please talk to the nurse before visiting if you are ill or have recently been exposed to any communicable disease, such as chicken pox.

Visitation Guidelines

- Children are welcome in our unit and should be up to date on their vaccinations. All children should be escorted by an adult at all times. Due to our patient population, we ask that children be prepared emotionally before entering the ICU.
- Visitors must follow hand hygiene instructions given by the staff. At times, you may be asked to wash your hands with soap and water instead of using the alcohol-based gel. Please sanitize your hands before and after visiting to protect the health of you and your loved one.
- We may ask you to wear protective isolation gowns or masks when entering the room. Please ask our staff for these garments.
- Artificial flowers, cards, non-latex balloons and photos are always welcome. You may also bring in small battery-operated entertainment systems, such as a radio or CD player, for the patient. We will try our very best to take care of these items, but we will not be able to take responsibility if they get broken or misplaced. Due to infection-control reasons, fresh flowers and plants are not allowed in the ICU.



Privacy & Security Information

Information about a patient's condition is given only to immediate family members and is limited due to privacy reasons. We ask that family members designate a representative/spokesperson to receive updates. This also allows us to know who to contact when needed.



We ask that family members visit inside the patient room and not to wait in the hallways of the ICU for the privacy of the other patients. We also ask that family members refrain from using their cellular phones in the hallways of the ICU. Patient and family members are welcome to use their cellular phones inside the patient's room.

Personal Belongings

All personal belongings, such as clothing and jewelry, should be kept at home. Personal belongings such as watches, rings, earrings and necklaces can interfere with medical procedures and can easily be lost.

If your loved one needs his or her glasses, dentures or hearing aid, please let the nurses know.

The Healthcare Team

During their stay in the ICU, patients see many members of their healthcare team. It is our goal to coordinate all disciplinary team members to work together and provide excellent patient care.

Along with the primary attending physician, who oversees and manages the patient's care, your team may consist of other physicians, registered nurses, unit directors, clinical nurse specialists, respiratory therapists, social workers, registered dietitians, physical/occupational therapists, care partners and administrative care partners.

Your Feedback

We welcome your feedback and comments. Please let us know by filling out a feedback card located in front of the secretary's desk, or ask your nurse for one.

Additional Information

Visitor restrooms are available for your use and are located near the elevators right outside the 8ICU entrances.

If you need ice, water and/or drinks from our nourishment room, please ask our nursing staff to assist you.

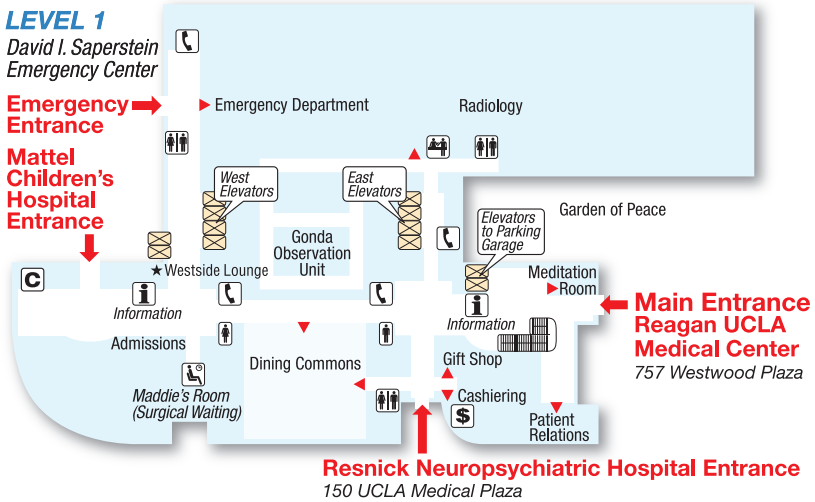
Floor Guide

LEVEL 1

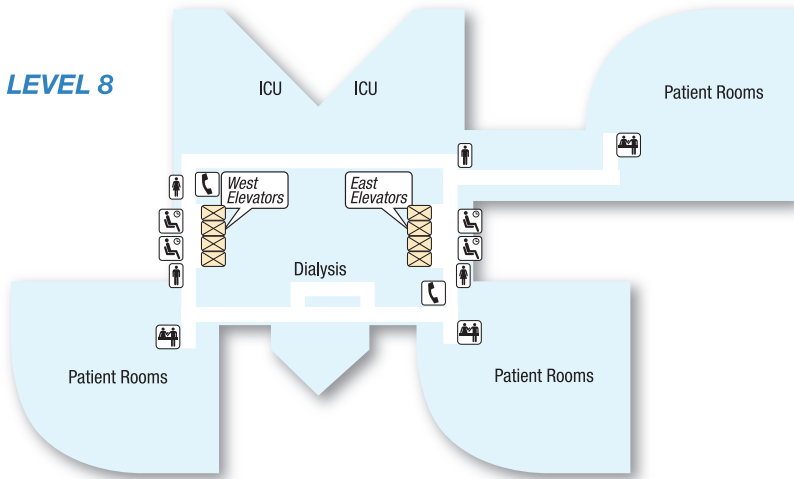
David I. Saperstein
Emergency Center

Emergency Entrance →

Mattel Children's Hospital Entrance ↓



LEVEL 8



Information	Public Elevators	
ATM	Stairs	
Telephone	Waiting Area	
Restrooms	Reception Desk	
Conference/Library	Vending	

UCLA Health