

#### **Oncology** 4 Southwest Wing



#### UCLA Medical Center, Santa Monica

1250 16th Street Santa Monica, CA 90404 Oncology Main Phone: (424) 259-9450



# About Our Unit

Welcome to our Oncology unit. We are committed to providing comprehensive care to people diagnosed with cancer. Our goal is to work with you and your family members to achieve the best possible outcome.

Our 26-bed unit provides a compassionate and safe healing environment supported by cutting-edge medical science, advanced technology and dedicated nursing and support staff.

#### Quick Reference Guide

#### **Unit Director**

Deborah Lorick, RN, MSN/MHA, CMSRN, OCN (424) 259-8260

#### **Assistant Unit Director**

Ermina Cavcic, RN, BSN (424) 259-8262

#### **Clinical Nurse Specialist**

Patricia Jakel, RN, MN, AOCN (424) 259-8261

Social Worker Carolyn Bell, MSW (310) 319-1285

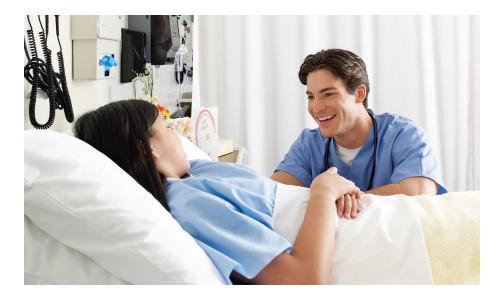
**Case Manager** (310) 319-4452

**Charge Nurse On Duty** (424) 259-9450

### **About Your Care**

We provide patient-focused care that strives to meet our patients' medical and cultural needs. Our multidisciplinary team of physicians, registered nurses, care partners and administrative support staff, along with physical and occupational therapists, a clinical social worker, a case manager and a nutritionist, works collaboratively to ensure you receive the highest quality of care. Our unit's specialized nurses are nationally certified through the Oncology Nursing Society to care for oncology patients and administer chemotherapy medications. Team members also coordinate radiation treatments for patients.

Patients who receive chemotherapy may become "neutropenic" — develop low immunity due to a drop in white blood cell count — and be placed on antibiotics. To support your immune system and to prevent infection, staff and visitors are required to maintain thorough hand and body hygiene.



## **About Your Care**

Neutropenic patients may not receive items with high-bacteria counts such as fresh flowers and fruit. Meals will exclude high-bacteria foods, including uncooked fruit, vegetables, herbs and unpasteurized products.

Education is an important part of your care. Our team will provide you with verbal and written information about your plan of care. If you have any questions, please ask your nurse or another team member.

We want you to have the best possible hospital experience. Our team members will treat you with courtesy and respect, listen carefully to you, ensure your comfort, help control your pain and explain your care.

We value your suggestions or ideas that can help us improve our care and service. Please share any suggestions with our team members.



## About Our Team

Team members are distinguishable by the color of their uniforms:

- Navy Blue ..... Registered Nurses
- Olive Green ...... Patient Care Partners
- Gray ..... Administrative Partners



Team members from other departments also wear uniforms specific to their specialties. All staff members should wear identification badges with their name and photo properly displayed.

#### For Your Safety

On our hourly rounds, we attend to your needs, comfort and safety. Our team members will check ID bracelets before administering any medication, treatment or procedure.

### **Food Services**

Food Services provides Signature Dining meal service between 7 am and 7 pm Patients can order from our menu anytime during those hours by dialing ext. 96600. Food orders are delivered within 45 minutes.

# **Visitor Guidelines**

Visitors are important and we value your family as partners throughout your hospital stay. Visiting hours are flexible to meet the various schedules of family members and friends. Children 12 or older are permitted to visit, but special arrangements must be made for younger children. Check with your nurse or the charge nurse on duty.



To minimize the risk of infection to our patients, family members or friends who are sick are asked to postpone visits until their symptoms clear.

### **Telephone and Internet**

The phone number for your room should be posted. To make a call, dial "8" to get an outside line or "0" for the operator if making a toll call.

Visitors must respect other patients' privacy by staying inside your room during visits



and limiting their cell phone use to your room or a waiting area.

Wireless-enabled Internet service is available in your room. Please ask your nurse for access-code information or assistance.

#### Notes


#### Volunteer to Make a Difference

UCLA Health invites you to explore volunteer opportunities at our hospitals in Santa Monica or Westwood. Our volunteers are exceptional people who help themselves by helping others. These men, women and teenagers donate their time and talents throughout our hospitals, research facilities and patient-care areas, bringing a special touch to our patients and families.



Anyone 15 years or older can become a volunteer. To learn more, call the numbers listed below or go to *uclahealth.org/volunteer*.

UCLA Medical Center, Santa Monica (424) 259-8180

Ronald Reagan UCLA Medical Center (310) 267-8180

